

ROCKY MOUNTAIN POWER

Original Sheet No. R5-1

P.S.C. Wyoming No. 17

Customer's Installation Rule 5

I. Service Entrances and Connections

A. Connection to the Company's Facilities

Only the Company may connect the facilities at the Point of Delivery. The Customer must provide a stationary and structurally sound support for this interconnection at a location and height that the Customer and the Company agree upon. The Customer must install and maintain all facilities, except Company owned metering equipment, beyond the Point of Delivery. The Customer must obtain the Company's approval of the location of the metering equipment prior to installing any equipment.

B. Codes and Clearances

All Company and Customer wiring, meter bases and service entrance facilities must meet applicable municipal and state requirements and comply with the National Electric Safety Code, the National Electrical Code and conform to Company specifications.

II. Customer Load and Operation

A. Protection of Customer Equipment

The Customer is responsible for keeping all electrical wires and lines on the Customer's premises in good and safe condition. The Customer must protect the Customer's equipment from high and low voltage, from overload, single phasing and other abnormal conditions.

B. Protection of Company Equipment and Other Customers

The Customer shall eliminate any adverse impacts on the Company's circuits, such as excessive starting currents, voltage fluctuations, etc. The Customer must notify the Company in writing of any substantial changes in the size or character of the Customer's electrical service. If the Customer installs reactive power correction equipment, the Company must approve the connection and operation. Under no circumstances may the Customer's additions or changes adversely affect another Customer's service.

(continued)

Issued by

Joelle R. Steward, Vice President, Regulation

Issued: June 25, 2021

Effective: With service rendered
on and after July 1, 2021

WY_R5-1.E

Dkt. No. 20000-578-ER-20

ROCKY MOUNTAIN POWER

Original Sheet No. R5-2

P.S.C. Wyoming No. 17

Customer's Installation Rule 5

II. Customer Load and Operation *(continued)*

C. Alternate Generation

Before connecting or using another source of electrical energy in conjunction with the Company's service, the Customer must sign a Partial Requirements Agreement. The Customer shall supply all equipment necessary to safely connect to, and operate from, another power source.

Customers may use emergency generators during service outages if the Customer first disconnects from the Company's system.

The Customer is liable for any damage or injury resulting from the use of another power source.

D. Maintenance of Customer Facilities

Customers are responsible for maintaining their own facilities. If a Customer requests a service call, and the problem is in the Customer's facilities, the Company may charge for the service call as specified in Schedule 300.

E. Other Work at Customer's Request

The Company may collect a charge specified in Schedule 300 when it performs work at the Customer's request.

III. Refusal of Service

The Company may refuse to provide, expand, or materially change service to a requesting Customer:

- A. If the Company does not have adequate facilities to render the service requested;
- B. If the Customer's wiring or facilities appear to be, in the Company's judgment, unsafe, hazardous, or likely to adversely affect service to other Customers;

(continued)

Issued by
Joelle R. Steward, Vice President, Regulation

Issued: June 25, 2021

Effective: With service rendered
on and after July 1, 2021

ROCKY MOUNTAIN POWER

Original Sheet No. R5-3

P.S.C. Wyoming No. 17

Customer's Installation Rule 5

III. Refusal of Service (continued)

- C. If the requesting Customer is indebted to the Company for service previously rendered and satisfactory payment arrangements have not been made;
1. If indebtedness for service rendered at a former location is in dispute, the requesting Customer shall be provided service at the new location upon complying with the Company's deposit requirements and paying the amount in dispute. Upon settlement of the dispute, any balance due to the Customer will be refunded with interest at the Commission-authorized interest rate.
 2. The Company may refuse service due to unpaid line extension charges for facilities serving the location.
 3. The Company may not refuse service for a new Customer because of debts of a previous Customer at the same location.
- D. If the Customer has not complied with state, municipal or Company regulations or the Customer's wiring or facilities violate laws, ordinances, rules or regulations; or
- E. Until the Customer provides a certificate of inspection, if required by local governing bodies.

IV. Liability

The Company's liability stops at the Point of Delivery. The Customer is responsible for the use of electric service beyond the Point of Delivery.

Issued by
Joelle R. Steward, Vice President, Regulation

Issued: June 25, 2021

Effective: With service rendered
on and after July 1, 2021

WY_R5-3.E

Dkt. No. 20000-578-ER-20