

## Type and Use of Service Rule 4

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### I. Use of Service

#### A. Individual Customer

The Company bases its rates on one Point of Delivery on the Customer's premises and one voltage and phase classification. When a Customer requires service at more than one Point of Delivery, voltage or phase classification, the Company will separately meter and bill each service. If the size of the load exceeds standard transformer capacity and the Company elects to set more than one transformer of the same voltage and phase, the Customer shall be required to provide for, as directed by the Company: 1) a totalized metering scheme wherein the individual metered services are electronically summed into a single meter; or 2) a single point of metering on the primary side of the transformers while maintaining secondary delivery as directed by the Company. The Customer will be responsible for the required meter cabinets, conduits and connections required for primary or totalized metering.

The Company considers separately operated businesses and buildings as individual Customers. The Company may consider a group of buildings as an individual Customer if the Customer takes service at one Point of Delivery. These buildings must be on the same premises, as defined in **Rule 2**. However, dispersed loads of extractive industries are not required to be on the same premise for a single Point of Delivery.

#### B. Multi-Unit Residential Complexes

The Company will serve new multi-unit residential complexes only if it can directly meter and bill each occupant. The Company will not require multiple meters on existing complexes that are metered through a single meter unless the service to the complex is increased.

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### **C. Qualifications for Residential Service**

The Company will provide service for domestic purposes in:

1. Single-family dwelling units;
2. Apartments and flats where each dwelling unit is separately metered and billed; and
3. Combined family dwelling units and rooming houses. Service to rooming houses applies only where four or fewer rooms are used for sleeping or living quarters by persons that are not members of the Customer's family.

Dwellings where tenancy is typically less than 30 days, such as hotels and motels, do not qualify for Residential Service.

### **D. Customer's Use of Service**

The Customer shall use service only as specified in the service agreement and the applicable rate schedule or schedules.

### **E. Service to Tenants**

The Company will supply electric service for the exclusive use of the Customer. The Customer shall not resell electric service to any other person or entity. A resale of electricity takes place if a person is separately charging tenants or other persons for electric service. Sub-metering is not allowed.

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### II. Types of Service

#### A. Partial Requirements (Standby or Supplemental) Service

The Company will serve Customers that have other sources of energy only under a written agreement. This includes on-site generation or any other source of energy except emergency generators used only when the Company has an outage.

#### B. Continuity of Electric Service and Interruption (Force Majeure)

The Company strives to provide continuous service, however it cannot guarantee constant delivery. When the Company must interrupt service, it will attempt to minimize any inconvenience to the Customer. Whenever practical, the Company will notify the Customer before an interruption.

The Company is not liable for loss or damages resulting from the following:

1. Causes beyond the Company's reasonable control. Examples are accident, fire, acts of God, court orders, breakdown of, or damage to, facilities of the Company or third parties. Also included are strikes or other labor disputes, civil, military or governmental authority, electrical disturbances from other electrical systems that connect to the Company's system and acts or omissions of third parties; or,
2. Interruptions to permit repairs, changes or additions to the Company's facilities;
3. Interruptions to eliminate possible damage to any person, the Company's property or the property of others; or
4. Actions to protect the Company's electrical system or electrical systems connected to it. An example is the operation of automatic or manual protection equipment.

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# ROCKY MOUNTAIN POWER

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- B. Continuity of Electric Service and Interruption (Force Majeure) (continued)**
5. Interruptions to permit repairs, changes or additions to the Company's facilities; or,
  6. Interruptions to eliminate possible damage to any person, the Company's property or the property of others; or,
  7. Actions to protect the Company's electrical system or electrical systems connected to it. An example is the operation of automatic or manual protection equipment.

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