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**ELECTRIC SERVICE REGULATION NO. 8**

**STATE OF IDAHO**

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**Billings**

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**1. BILLING**

Except where specifically stated, all electric service schedules contained herein set forth the rate for one (1) billing month. However, local conditions, initial billings, final billings, prorated billings and seasonal readings may cause billings on irregular intervals, in which case the electric service schedule will be appropriately adjusted for billing purposes. Except as specifically provided otherwise, the rates of this tariff are based on continuing service at each service location for a term specified in the tariff and the bill for electric service shall be calculated separately for each meter.

**2. BILLING DEMAND**

All demands used for billing purposes will be determined to the nearest whole kW, kva or kvar. Demands will be determined by permanently installed instruments, by test or motor nameplate. When determined by test or nameplate, the resulting demand will remain in effect until a new determination is made.

**3. ESTIMATED BILLING**

When it is impractical to read meters at regular monthly intervals, the Company may, at its option, read such meters at irregular intervals but not less frequently than once every twelve (12) months. Under such conditions, bills for electric service will be rendered for either the Minimum Monthly Charge set forth in the schedule or for amounts based on the Company's estimate of the Customer's use during the month. When an actual meter reading is obtained, the Company may adjust each estimated billing which has occurred since the last Company meter reading was obtained. Bills will be adjusted in accordance with section 8.R.6.

**4. PAYMENT OF BILLS**

All bills are payable at any office pay station or collection center authorized by Company, not later than the due date shown on the bill.

**5. LATE PAYMENT CHARGE**

A late payment charge may be levied against any account that is not paid in full each month. However, State agencies and taxing districts will not be required to pay interest on bills paid within sixty (60) calendar days of receipt of the bill. This charge will be computed at a percentage specified in Schedule 300 of the unpaid delinquent balance brought forward on the subsequent month's bill. All payments received prior to the subsequent month's billing date, will apply to the Customer's account prior to calculating the Late Payment Charge. Those payments applied shall satisfy the oldest portion of the billing first and the current portion of the billing last.

(Continued)

**6. ADJUSTMENT FOR BILLING ERROR**

Corrected billings may be made to adjust for billing errors including but not limited to reasons such as a meter malfunctioned or failed, bills were estimated, metering equipment was incorrectly installed or programmed, or bills were inaccurately prepared as follows:

- (a) If the time when the malfunction or error began cannot be reasonably determined to have occurred within a specific billing period, the corrected billings shall not exceed the most recent six months before the discovery of the malfunction or error.
- (b) If the time when the malfunction or error began can be reasonably determined and the Customer was undercharged, the corrected billing may not exceed the most recent six (6) months. If a reasonable person should have known of the incorrect billing, the adjustment may be extended for a period not to exceed three (3) years.
- (c) If the time when the malfunction or error began can be reasonably determined and the Customer was overcharged, the corrected billing may go back to that time but not to exceed three (3) years from the time the malfunction or error occurred. Under no circumstances shall the adjustment exceed three (3) years.

**7. BILLING UNDER INAPPROPRIATE TARIFF SCHEDULE**

Corrected billings shall be made to adjust for billing under inappropriate tariff Schedules as follows:

- (a) If the time when the error began cannot be reasonably determined to have occurred within a specific billing period, the corrected bill shall not exceed the most recent six (6) months.
- (b) If the time when the error began can be reasonably determined and the Customer was undercharged, the corrected billing shall not exceed the most recent six (6) months. If a reasonable person should have known of the incorrect billing, the adjustment may be extended for a period not to exceed three (3) years.
- (c) If the time when the error can be reasonably determined and the Company determined the Customer was overcharged the corrected billing shall go back to that time, but not to exceed three (3) years from the time the error occurred.

The Company shall not be required to adjust billings when it has acted in good faith based on the best available information or when the Customer was given written notice of options under the tariff schedules and did not make timely election to choose available options.

**8. RETURNED PAYMENT CHARGE**

A charge as specified in Schedule 300 may be made and collected by Company for each payment returned by a bank to the Company.

**9. PAPERLESS BILL CREDIT**

The Company will provide a Paperless Bill Credit as shown in Schedule 300 to Customers on a metered service schedule who enroll in paperless billing.