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**ELECTRIC SERVICE REGULATION NO. 7**

**STATE OF IDAHO**

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**Metering**

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**1. INSTALLATION**

All meter locations and provisions for connecting metering equipment are subject to approval by the Company. Meter locations shall be consistent with good engineering and safety practices and shall comply with appropriate codes and standards. The Company will furnish and maintain all meters and other metering equipment. The Customer will furnish and maintain the meter base and other accessories required by the Company, necessary for measuring the electric power and energy used by the Customer.

Separate premises, even though owned by the same Customer, will not be supplied through the same meter.

Service to new multi-unit residential complexes where residency is permanent in nature shall be provided only if it is possible to directly meter and bill the occupant of each dwelling unit. Multiple residential meters will not be required for those multi-family structures presently receiving residential service through a single meter for so long as service to that structure is not increased or altered.

Demand meters may be installed on any account when the nature of the Customer's equipment and operation indicates that a demand meter may be required for correct application of the electric service schedule.

**2. FAILURE TO REGISTER**

If any meter fails to register correctly the amount of electric power or energy used by the Customer, the amount of such use will be estimated by the Company from the best available information. If the Company finds that the meter has been tampered with, the Customer shall pay for such estimated usage together with the expense of restoring the Company's equipment to its normal operating condition.

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**3. METER TEST AND ADJUSTMENTS**

Company will test and inspect its meters from time to time and maintain their accuracy of registration in accordance with generally accepted practices and the rules and standards established by the Idaho Public Utilities Commission. Company will, without charge, make a test of the accuracy of registration of a meter upon the request of a Customer, provided that the Customer does not request such a test more frequently than once in twelve (12) months. If more than one requested test is made in twelve (12) months, the Customer will pay in advance a charge as specified in Schedule 300. If results of the test show that the meter is in error 2% or more, the Company will reimburse such advance.

The Company will make a refund where the meter is fast and the Customer shall pay the difference where the meter is slow as follows:

- (a) If the time when the malfunction or error began cannot be reasonably determined to have occurred within a specific billing period, the corrected billings shall not exceed the most recent six (6) months before the discovery of the malfunction or error;
- (b) If the time when the malfunction or error began can be reasonably determined and the Customer was undercharged, the corrected billing shall not exceed the most recent six (6) months. If a reasonable person should have known of the incorrect billing, the adjustment may be extended for a period not to exceed three (3) years.
- (c) If the time when the malfunction or error began can be reasonably determined and the Customer was overcharged, the corrected billing shall go back to that time but not to exceed three (3) years from the time the malfunction or error occurred. Under no circumstances shall the adjustment exceed three (3) years.

**4. MASTER-METERING**

The Company's retail rates are intended for application to individual Customers or units of service and, except as specifically excepted hereinafter, master metering is prohibited. However, master-metered mobile home parks, multi-occupant residential buildings, commercial buildings and shopping centers connected prior to July 1, 1980 may continue to receive master-metered service.

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**4. MASTER-METERING (continued)**

**(a) Mobile Home Parks**

Mobile home parks built before July 1, 1980 whose spaces for tenants (excluding transients) have been fully sub-metered by the park owners need not be individually metered by the Company. Mobile home park tenants must be charged the same rate for electric service as if they were directly metered and billed by the Company. Testing of sub-meters shall be the park operator's expense.

Mobile home parks that were partially sub-metered on July 1, 1980 must individually meter all spaces to be used by non-transient tenants. At the option of the park operator, the operator may extend an existing sub-metering system to those spaces not metered by the operator or may request the Company to meter the un-metered spaces for non-transient tenants at the Company's expense.

The Company shall pay the park operator a monthly fee, specified in Schedule 300, for each sub-metered space occupied during the month.

**(b) Multi-Occupant Residential Buildings, Commercial Buildings, Shopping Centers**

Multi-occupant residential buildings, commercial buildings and shopping centers may be master-metered if the electric space heating, water heating and air conditioning for the units for non-transient tenants are centrally controlled and the individual tenants cannot control the electric usage.

Tenants of master metered commercial buildings and shopping centers whose business is unusually energy intensive must be individually metered. An unusually energy intensive business is one whose connected load other than space heating, water heating and air-conditioning is 20 watts or more per square foot of occupied floor space.

A master-metered general service Customer such as a mall, may utilize a reasonable allocation procedure to determine a tenant's usage for the purpose of reimbursing the master-metered Customer. Such a procedure shall constitute an allocation and not a resale. The Customer shall indemnify Company for any and all liabilities, actions or claims for injury, loss or damage to persons or property arising from the allocation of service by the Customer.