
ELECTRIC SERVICE REGULATION NO. 4

STATE OF IDAHO

Supply and Use of Service

1. SUPPLY OF SERVICE

Unless otherwise specifically provided in the electric service schedule or contract, Company's rates are based upon the furnishing of electric service to the Customer's premises at a single point of delivery and at a single voltage and phase classification.

(a) Individual Customer

Each separately operated business activity and each separate building will be considered an individual Customer for billing purposes. If several buildings are occupied and used by one Customer in the operation of a single and integrated business enterprise, Company will furnish electric service for the entire group of buildings through one service connection at one point of delivery. All such buildings shall be on the same premises.

Should the Customer require delivery from Company through more than one transformer installation, or require service from Company at more than one voltage or phase, each service connection of each voltage and phase will be separately metered and billed.

(b) Reactive Power

All electric service schedules in this tariff are based upon the Customer minimizing his reactive power load.

- (1) The reactive kilovolt-ampere demands may be determined either by permanently installed instruments or by test. When determined by test, the resulting reactive demand will remain in effect until a new test is made.
- (2) When reactive power correction equipment is installed by the Customer, such equipment must be connected and switched in a manner acceptable to Company.

(Continued)

1. SUPPLY OF SERVICE (continued)
(c) Unmetered Service

1) Fixed Loads - Service to fixed loads, with fixed periods of operation, such as street lights, traffic lights and other similar installations may, for the convenience and mutual benefit of the Customer and Company, be unmetered. The average monthly use (one-twelfth of the annual use determined by test or estimated from equipment ratings) shall be billed monthly in accordance with the applicable schedule.

(2) Small Usage Devices - Devices whose total connected load does not exceed 2,000 watts per point of connection may be provided unmetered service if, at the sole discretion of the Company, usage is impractical or unsafe to meter. The kWh billed each month shall be determined as the total kW capacity requirement of the Customer's equipment multiplied by 730 hours. The Customer shall specify the capacity requirement on the application for service. Connections will be made by Company, subject to the Customer's installation meeting all of the Company's design and installation requirements.

The Customer shall not change the capacity requirement or other aspects of their installation without first providing in writing to the Company a minimum of 30 days notice before changes are made. Customer changes that render the service ineligible for unmetered service shall result in service being metered. Under such circumstances, the Company approved metering point(s) must be installed by the Customer within 30 days following notification or service will be disconnected.

The Company shall not be required to adjust billings due to failure of the Customer's equipment. The Company shall have the right to test the capacity requirements of the small usage devices from time to time. If the Company determines that the capacity was under-reported by the Customer or that the Customer otherwise failed to notify the Company of an increase in capacity, the Company may back-bill for the incremental kWh associated with such increased capacity as provided in Regulation 8, section 6 - Adjustment for Billing Error.

2. CUSTOMER'S USE OF SERVICE

Electric service will be supplied only to those for whom the Company is the sole source of electric power and energy unless otherwise provided under an appropriate agreement. Services shall be used by Customer only for the purposes specified in the service agreement and applicable electric service schedule or schedules. The Customer shall not extend his electric facilities for service to other customers or premises except where the electricity is purchased from the Company as defined in Section 61-129, Idaho Code, for electric vehicle battery charging services as provided by order or rule of the Commission.

3. CONTINUITY OF ELECTRIC SERVICE AND INTERRUPTION (FORCE MAJEURE)

Unless otherwise specified in a service agreement, electric service is intended to be continuously available. It is inherent, however, that there will at times be some degree of failure, interruption, suspension, curtailment or fluctuations. Company does not guarantee constant or uninterrupted delivery of Electric Service and shall have no liability to its Customers or any other persons for any interruption, suspension, curtailment or fluctuation in Electric Service or for any loss or damage caused thereby if such interruption, suspension, curtailment or fluctuation results from the following:

- (a) Causes beyond Company's reasonable control including, but not limited to, accident or casualty, fire, flood, drought, wind, action of the elements, court orders, litigation, breakdown of or damage to facilities of Company or of third parties, acts of God, strikes or other labor disputes, civil, military or governmental authority, electrical disturbances originating on or transmitted through electrical systems with which Company's system is interconnected and acts or omissions of third parties.
- (b) Repair, maintenance, improvement, renewal or replacement of facilities, or any discontinuance of service which, in Company's judgment, is necessary to permit repairs or changes to be made in Company's generating, transmission or distribution facilities or to eliminate the possibility of damage to Company's property or to the persons or property of others. To the extent practicable, such work, repairs or changes shall be done in a manner which will minimize inconvenience to the Customer and, whenever practicable, the Customer shall be given reasonable notice of such work, repairs or changes.
- (c) Automatic or manual actions taken by Company, which in its sole judgment are necessary or prudent to protect the performance, integrity, reliability or stability of Company's electrical system or any electrical system with which it is interconnected. Such actions shall include, but shall not be limited to, the operation of automatic or manual protection equipment installed in Company's electrical system, including, without limitation, such equipment as automatic relays, generator controls, circuit breakers and switches.