

# What you can do

- Update your contact information and sign up for alerts at [RockyMountainPower.net/Alerts](https://RockyMountainPower.net/Alerts) or call **1-888-221-7070**.
- Get outage and restoration updates at [RockyMountainPower.net/Outages](https://RockyMountainPower.net/Outages).
- Prepare for outages with tips at [RockyMountainPower.net/Prepare](https://RockyMountainPower.net/Prepare).
- Consider backup power options if you have medical needs. Learn more at [RockyMountainPower.net/BackupPower](https://RockyMountainPower.net/BackupPower).



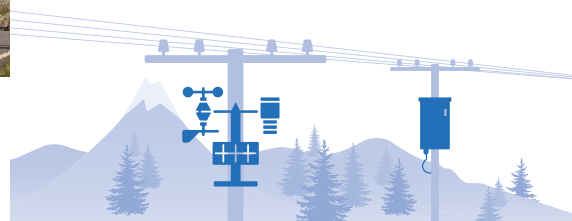
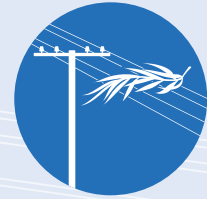
## Wildfire Safety and Prevention



# Enhanced Safety Settings

At Rocky Mountain Power, safety is our top priority.

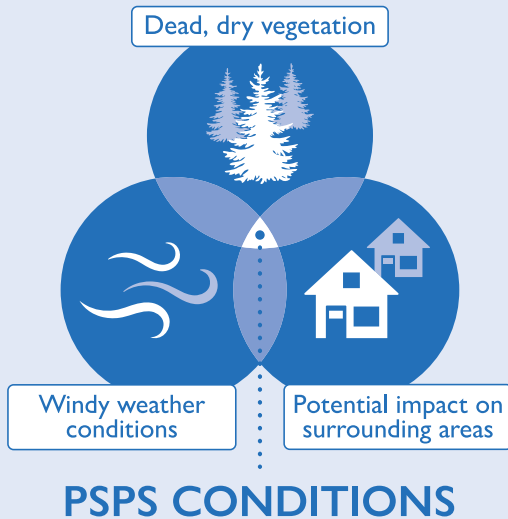
- When fire risk is high, we may use enhanced safety settings on power lines to help prevent wildfires.
- If debris, wildlife or strong winds contact a line, it will de-energize within fractions of a second.
- Our teams will inspect the equipment for damage and make necessary repairs before restoring power.
- Customers may experience more frequent and longer-duration outages because of these settings.



# Public Safety Power Shutoff

We expand our situational awareness by using data from our extensive network of weather stations for daily forecasting and combine it with historic fire risk modeling.

- We monitor for elevated fire risk conditions like high temperatures, windy weather and dry or dead vegetation.
- In extreme wildfire conditions, Rocky Mountain Power may use a proactive de-energization, known as a Public Safety Power Shutoff, to help prevent electrical equipment from starting a wildfire.
- In these situations, we will attempt to provide advance warning via various communication channels and updates throughout the event.
- Once weather conditions improve, we can inspect equipment and safely restore power.



# Emergency De-Energization

We identify risks promptly and take focused action when required, including shutting off power in targeted areas.

- We closely monitor wildfires near our equipment and power lines.
- If a fire gets too close, we will turn off the power.
- This helps prevent additional fires starting, protects first responders and keeps our customers and communities safe.
- Customers may experience more frequent outages.
- Once the fire risk has passed, we will inspect equipment for damage, make repairs and turn the power back on when it is safe to do so.

