



We're here for you:

SUPPORTING ACCESSIBILITY NEEDS

At Rocky Mountain Power, we understand that electricity is more than just power—it's vital to your health, safety, and independence. Whether you have a disability, rely on medical equipment, or prefer to receive information in a language other than English, we are committed to supporting you.

PROGRAMS AND SUPPORT FOR YOUR NEEDS

Backup power

Learn about types of backup power and how to use them safely.

Financial assistance

We have programs to help eligible customers with utility bills and other financial relief.

Language support

Get customer service in over 300 languages to ensure you're always supported.

Public safety power shutoff assistance

In the event of a Public Safety Power Shutoff, we will keep you informed through additional notifications, when possible.

TAKE ACTION

Speak with a real person:

Contact Rocky Mountain Power, and you'll be connected with a friendly representative to discuss your assistance needs.

- Let us know what needs you have
- Update Your Contact Information
- Set Your Communication Preferences
- Sign-Up for Alerts

CONTACT US TODAY TO GET SUPPORT

We're here for you.

Scan the code or call.

Customer Service:

1-888-221-7070

RockyMountainPower.net/Accessibility

