

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Additional resource referrals are available by calling **2-1-1** or online at **www.211.org**.

### ENERGY ASSISTANCE INFORMATION

Resources are available to help customers. The amount of assistance is determined by individual household need. Review the eligibility requirements then call or apply today to see if your household can receive help.

#### THE ALIGN TEAM

Phone: **1-800-246-4221**

Address: **1401 Airport Parkway, Suite 300, Cheyenne, WY 82001**

### HOW TO APPLY

- Apply online at <https://www.lieapwyo.org/>.
- Download, complete and email the application to [Lieapinfo@TheAlignTeam.org](mailto:Lieapinfo@TheAlignTeam.org).
- Call to request an application by mail.
- Applications may also be faxed to **307-778-3943** or mailed to **P.O. Box 827, Cheyenne, WY 82003**.

### HOW TO APPLY

- Current electric bill (with your address and account number).
- Meet household income guideline provided below.
- Provide proof of income for everyone over the age of 18 (three most recent consecutive pay stubs).
- Proof of ID for all household members (Copy of either: Driver's License, SS Card, Birth Certificate, Passport, Health Insurance Card, School ID).
- Completed and signed application form.

*Additional documentation may be required. Contact the agency for more information.*

### INCOME GUIDELINES FOR 2020/2021

Household Size*	Annual Gross Income	Monthly Gross Income
1	\$28,480	\$2,373
2	\$37,244	\$3,104
3	\$46,007	\$3,834
4	\$54,770	\$4,564
5	\$63,533	\$5,294
6	\$72,296	\$6,025

*\*Contact agency for household size greater than 6*

### NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at <https://ssa.gov> and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at <https://www.ssa.gov/forms/ss-5.pdf> and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.