

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Additional resource referrals are available by calling **2-1-1** or online at **www.211.org**.

ENERGY ASSISTANCE INFORMATION

Utah Home Energy Assistance Target (HEAT) Program agencies have resources to help customers. The amount of assistance is determined by individual household need. Review the eligibility requirements then call or apply today to see if your household can receive help.

If your income meets HEAT Assistance guidelines, you may be eligible for the Home Electric Lifeline Program (HELP) and receive a credit on your monthly Rocky Mountain Power bills. Mention this to the HEAT Assistance Office when applying for financial assistance, and they can assist you in enrolling for the bill credit.

Website: <https://jobs.utah.gov/housing/scso/seal/heat.html>

HOW TO APPLY

- Apply online if you're eligible at <https://jobs.utah.gov/mycase/web/heat/app>
- Call **1-866-205-4357** to schedule an appointment.
- Print, complete and mail an application to your local HEAT office.
https://jobs.utah.gov/housing/scso/seal/documents/873_874.pdf
- If you need assistance applying online or emailing your HEAT application, please contact your local HEAT agency (see reverse).

REQUIREMENTS

- Meet household income guideline.
- Household is responsible for paying home energy costs.
- Household contains at least one US citizen or qualified non-citizen.
- Completed and signed application.

Additional documentation may be required. Contact your HEAT agency for more information.

INCOME GUIDELINES*

2020-2021 Federal Poverty Level (FPL) & Monthly Income Limits

Household Size	100% Poverty	150% of Poverty HEAT/HELP
1	\$1,063	\$1,595
2	\$1,437	\$2,155
3	\$1,810	\$2,715
4	\$2,183	\$3,275
5	\$2,557	\$3,835
6	\$2,930	\$4,395

**Add \$560 for each additional person*

NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at <https://ssa.gov> and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at <https://www.ssa.gov/forms/ss-5.pdf> and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.

(continued)

STATE OF UTAH HEAT PROGRAM OFFICES

If you live in this county:	Mail or email application & verifications to:
Salt Lake Tooele	Address: Utah Community Action HEAT Program 850 W 1700 S Suite #4 Salt Lake City, UT 84104 Phone: 1-844-214-3090 Fax: 801-214-3212 Email: heat@utahca.org
Box Elder	Address: Bear River AOG HEAT Program Box Elder 2535 S Highway 89 Perry, UT 84302 Phone: 435-723-1116 Fax: 435-723-2013 Email: boxelderheat@brag.utah.gov
Cache Rich	Address: Bear River AOG HEAT Program 170 N Main Logan, UT 84321 Phone: 435-713-1444 Fax: 435-752-6962 Email: heatdocs@brag.utah.gov
Beaver Garfield Iron Kane Washington	Address: Five County AOG HEAT Program 1664 S Dixie Drive, Unit L-104 St George, UT 84770 Phone: 435-652-9643 Fax: 435-652-8008 Email: online.heat@fivecounty.utah.gov
Davis Morgan Weber	Address: Futures Through Training 1140 36th St, Suite 150 Ogden, UT 84403 Phone: 801-394-9774 Fax: 801-394-9841 Email: heatprogram@fttinc.org
Summit Utah Wasatch	Address: Mountainland AOG HEAT Program 478 South Geneva Road Vineyard, UT 84059 Phone: 801-229-3855 Fax: 801-229-3670 Email: heat@mountainland.org
Juab Millard Piute Sanpete Sevier Wayne	Address: Six County AOG HEAT Program PO Box 820 Richfield, UT 84701 Phone: 435-893-0745 Fax: 435-893-0750 Email: hcapsix@sixcounty.com
Carbon Emery Grand San Juan	Address: Southeastern Utah ALG HEAT Program PO Box 1106 Price, UT 84501 Phone: 435-613-0100 Fax: 435-637-6551 Email: heat@seualg.utah.gov
Daggett Duchesne Uintah	Address: Uintah Basin AOG HEAT Program 330 E 100 S Roosevelt, UT 84066 Phone: 435-722-5218 Fax: 435-722-4890 Email: ubaogheat@ubaog.org

You can also visit <https://jobs.utah.gov/housing/scso/seal/heat.html> for more information.