

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Additional resource referrals are available by calling **2-1-1** or online at **www.211.org**.

ENERGY ASSISTANCE INFORMATION

Southeastern Idaho Community Action Agency has received additional funding to help households in Bannock, Bear Lake, Bingham, Caribou, Franklin and Oneida Counties. These funds target households whose earnings have been impacted by the COVID-19 pandemic and are in addition to their normal assistance funding.

SOUTHEASTERN IDAHO COMMUNITY ACTION AGENCY (SEICAA)

Bannock County Phone: **208-232-1114**

Bear Lake County Phone: **208-847-1462**

Bingham County Phone: **208-785-1583**

Caribou County Phone: **208-547-4257**

Franklin and Oneida County Phone: **208-852-1515**

Bannock County: **825 Bridger, Pocatello, ID**

Bear Lake County: **433 Clay St, Montpelier, ID**

Bingham County: **206 S. Spruce, Blackfoot, ID**

Caribou County: **159 E. 2nd S., Soda Springs, ID**

Franklin and Oneida County: **16 South 1st Street, Preston, ID**

HOW TO APPLY

An appointment is required. Contact agency at **energy@seicaa.org** to request an appointment or for more information.

Applications can be downloaded, completed, and emailed at **<https://seicaa.org/energy-assistance/>** or you can apply online at **www.idaholiheap.org**

REQUIREMENTS

- Resident of Bannock, Bear Lake, Bingham, Caribou, Franklin or Oneida County.
- Current electric bill (with your address and account number).

- If you are a participant in SNAP (food stamps), you are presumed eligible for the Energy Assistance program.
- Meet household income guideline provided on next page.
- Provide proof of income for the last 3 months for everyone over 18 years old.
- Photo ID for everyone over 18 years old.
- Social Security cards for all household members.
- Completed and signed application form.

Additional documentation may be required. Contact SEICAA for more information.

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INCOME GUIDELINES

Low-Income Home Energy Assistance Program (LIHEAP) (60% of the State Median Income for Idaho)

Bannock, Bear Lake, Bingham, Caribou, Franklin and Oneida Counties

Family Size*	Annual Income Limit	Monthly Income Limit	3 Month Income Limit
1	\$23,312	\$1,943	\$5,828
2	\$30,485	\$2,540	\$7,621
3	\$37,657	\$3,138	\$9,414
4	\$44,830	\$3,736	\$11,208
5	\$52,003	\$4,334	\$13,001
6	\$59,176	\$4,931	\$14,797

*Contact agency for household size greater than 6

NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at <https://ssa.gov> and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at <https://www.ssa.gov/forms/ss-5.pdf> and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.

You can also visit the Community Action Partnership Association of Idaho at www.capia.org/liheap for more information.