

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Additional resource referrals are available by calling **2-1-1** or online at **www.211.org**.

ENERGY ASSISTANCE INFORMATION

Eastern Idaho Community Action Partnership has received additional funding to help households in Bonneville, Clark, Fremont, Jefferson, Madison and Teton Counties. These funds target households whose earnings have been impacted by the COVID-19 pandemic and are in addition to their normal assistance funding.

EASTERN IDAHO COMMUNITY ACTION PARTNERSHIP (EICAP)

Phone: **208-542-8178** or **1-800-632-4813**
Fax: **208-529-3503**

Website: **www.eicap.org**
Address: **935 E Lincoln Road, Idaho Falls, ID 83401**

HOW TO APPLY

Submit application via email, mail, drop off or the online portal.
Contact agency by phone or email at **eaif@eicap.org**.

REQUIREMENTS

- Be a resident of Bonneville, Clark, Fremont, Jefferson, Madison or Teton County.
- Current electric bill (with your address and account number).
- Meet the household income requirements.
- Proof of income for the last 3 months for all household members over 18 years old.
- Social Security cards for all household members.
- Completed and signed application form.

Additional documentation may be required. Contact EICAP for more information.

INCOME GUIDELINES

Low-Income Home Energy Assistance Program (LIHEAP) (60% of the State Median Income for Idaho) *Please refer to chart in the next column.*

Bonneville, Clark, Fremont, Jefferson, Madison and Teton Counties

| Family Size* | Annual Income Limit | Monthly Income Limit | 3 Month Income Limit |
|--------------|---------------------|----------------------|----------------------|
| 1 | \$23,312 | \$1,943 | \$5,828 |
| 2 | \$30,485 | \$2,540 | \$7,621 |
| 3 | \$37,657 | \$3,138 | \$9,414 |
| 4 | \$44,830 | \$3,736 | \$11,208 |
| 5 | \$52,003 | \$4,334 | \$13,001 |
| 6 | \$59,176 | \$4,931 | \$14,797 |

**Contact agency for household size greater than 6*

NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at **https://ssa.gov** and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at **https://www.ssa.gov/forms/ss-5.pdf** and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.