



VOICES

THE RIGHT ANSWER WINS

Through October 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win an energy-saving smart power strip.

Q: What should I do if I see a power line on the ground?

Choose from one of two ways to enter: log on to rockymountainpower.net/rightanswers or mail to:

Right Answer
Rocky Mountain Power
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Hello savings

There's never been a better time to trade in your old refrigerator for a new ENERGY STAR® model. These refrigerators use up to 20 percent less electricity than conventional models. Plus Rocky Mountain Power will give you \$20 cash back when you purchase a qualified ENERGY STAR refrigerator. Go to rockymountainpower.net/hes or call toll free 1-800-942-0266 for more information. Earn another \$30 if you have us recycle your old, but still working, fridge through our *See ya later, refrigerator®* program. Call toll free 1-866-899-5539 to schedule a pick up.

Get help to weatherize **and save**

Weatherizing your home can reduce your energy costs and make your home more comfortable. Weatherization is just one of the free programs available to Rocky Mountain Power customers with limited incomes.

Customers eligible for the Low Income Energy Assistance Program (LIEAP) can receive free weatherization services through the Council of Community Services, Wyoming Energy Council or Wyoming Weatherization Services.



Cost-effective, energy-saving home improvements can include insulation, energy-efficient showerheads and weatherstripping.

For more information on these weatherization services for customers with limited incomes, contact the agency serving your county:

Wyoming Energy Council

Albany and Carbon Counties – 307-742-0313

Council of Community Services

Johnson County – 307-686-2730

Wyoming Weatherization Services

Converse and Natrona Counties – 307-235-9007

Lincoln, Sublette, Sweetwater and Uinta Counties – 307-875-1890

Park and Northern Big Horn Counties – 307-754-2844

Fremont County – 307-856-9077

Goshen and Platte Counties – 307-532-2287

Hot Springs, Washakie and Southern Big Horn Counties – 307-347-2200

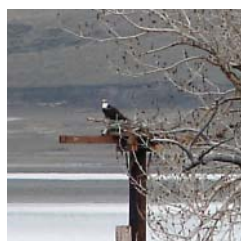
Or call us toll free at 1-888-221-7070 for more information.

Ospreys move to **a safer home**

Moving to a new home can be a hassle, but sometimes it can't be helped.

Rocky Mountain Power crews recently relocated the nest of two adult ospreys residing in Buffalo Bill State Park, Cody, Wyoming. Crews placed the nest on a specially made raptor platform high atop a power pole purposely set for the birds. Previously the two nested on a power pole cross arm – a dangerous place to nest.

Rocky Mountain Power also donates funds and in-kind services to the Ironside Bird Rescue in Cody. "We take bird protection seriously. The company spends millions of dollars to reduce the risk of avian electrocution on our lines and equipment," said Rocky



An osprey quickly settled into its new home atop a specially placed power pole and nesting platform.

Mountain Power's Mike Johanson, environmental manager.

BRIGHT IDEAS

Plug the leaks

It pays to plug air leaks that cause drafts and higher heating and cooling bills. Hire a professional to perform a blower door test to find any leaks. Or do it yourself. First close all doors, windows and fireplace flues and turn off any ventilation. Then with a dampened hand, feel for air entering around doors, windows, attic accesses, and in attics around wiring and recessed lights. Fill the gaps with weatherstripping or sealants. You'll save money and your home will be more comfortable. For more tips on saving energy, go to rockymountainpower.net/tips or call us toll free at 1-888-221-7070.

SAFETY MATTERS

Children's safety

Before sending the kids back to school, please remind them of these electrical safety tips:

- Never climb substation fences or enter a substation to get a toy. The electrical equipment inside is dangerous. Call us toll free at 1-888-221-7070 for help.
- Stay off of transformer boxes and do not climb transmission towers.
- Do not climb trees with power lines running nearby. Touching a power line can cause extreme injury or even death.
- Stay far away from any power line on the ground. Tell an adult or call 911 and then call Rocky Mountain Power toll free at 1-888-221-7070.

Safety education goes **back to school**

Rocky Mountain Power's school safety education program kicks off this month. Through the years, we've helped thousands of children learn about the potential dangers of electricity.

We offer teachers free educational materials on electrical safety at rockymountainpower.net/education. There they can download lesson plans and student activities and view videos about electrical safety. Parents too will find helpful educational information.

Throughout the year, our employees and retirees deliver free safety presentations to school groups, contractors, emergency responders, farmers, and ranchers.



Using an energized demonstration board, attendees safely learn how accidents can happen when working or playing around electricity. So far this year, we've reached more than 30,000 people. If your group would like to schedule a presentation, please call us toll free at 1-800-375-7085.

Help us **help our neighbors**

Each year Rocky Mountain Power teams up with our customers and employees to donate to Energy Share of Wyoming, a nonprofit organization that helps at-risk households keep their electricity on during financially hard times. Last year our shareholders contributed more than \$49,000 to The Salvation Army, which administers the funds. From July 2009 through June 2010, the funds helped 485 Wyoming households served by Rocky Mountain Power.

Customers can donate to Energy Share of Wyoming anytime or sign



up to give a fixed amount each month on their electric bills. For more information on giving, call us toll free at 1-888-221-7070.



Powered by
Jeff Hymas
External
Communications

Stay current online

As a way to better communicate with you, Jeff Hymas of our external communications group is hosting a blog on our website called *RMP On Line*. At rockymountainpower.net/blog he'll share tips and information on energy topics of interest to you. Just click the e-mail link to send Jeff your questions, comments and topics you'd like him to cover.

Customers who are facing financial difficulties, and may not be able to pay their energy bills, are encouraged to contact Rocky Mountain Power. We have a variety of options to help those struggling with their electric bills. Call us toll free at 1-888-221-7070.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-508-5088.

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: rockymountainpower.net



Let's turn the answers on.

