



VOICES

THE RIGHT ANSWER WINS

Through June 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a floor fan with a remote control.

Q: Name an aquatic invasive species threatening our waterways.

Choose from one of two ways to enter: log on to rockymountainpower.net/voices or mail to:

Right Answer
Rocky Mountain Power
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Appliance rebates

Get cash back from our **wattsmart** programs when you purchase qualifying ENERGY STAR® clothes washers, dishwashers and refrigerators. Cash incentives range from \$20 to \$75. When you have us recycle your old refrigerator, you may earn another \$30. Our Web site at rockymountainpower.net/wattsmart has details on these programs, as well as other tips on saving energy at home. Or call toll free 1-800-942-0266. In addition, the state of Utah soon will offer a similar rebate program on qualifying appliances. The program, funded by the 2009 American Recovery and Reinvestment Act, will be on qualified replacement appliances. Learn more at www.geology.utah.gov/sep.

Electrical safety **by the numbers**

May is electrical safety month – a time to remember to practice these safety rules year round.

1. Look up

Watch for power lines when lifting ladders, tree pruners, irrigation pipes or long-handled equipment. Always look up to avoid getting near or contacting overhead power lines.



2. Call 811 before you dig

Contacting underground utilities is dangerous. For a free service to locate underground lines, at least 48 hours before digging call 811 or Blue Stakes of Utah at 1-800-662-4111.



3. Stay away from downed lines

Never assume a line on the ground is not energized. Stay away and immediately call 911 or Rocky Mountain Power toll free at 1-888-221-7070.

Safety presentations

Rocky Mountain Power delivers safety presentations to hundreds of schoolchildren and community groups each year. To schedule a presentation, call us toll free at 1-800-375-7085.

For more electrical safety tips, visit our Web site at rockymountainpower.net/safety or call us toll free at 1-888-221-7070.

Energy assistance needed **year round**

Many households in Utah face financial difficulties and find it tough to cover basic expenses. The economy and unemployment has hit many who have never before struggled financially.

You can help. Our customers, along with our employees and Rocky Mountain Power, support the nonprofit Lend A Hand program. Administered by the American Red Cross, the program helps at-risk households with senior or disabled family members keep their electricity on.



Please donate in the Lend A Hand envelope enclosed with next month's bill. Or sign up to give a fixed amount each month through your monthly bill. To learn more and to enroll, call us toll free at 1-888-221-7070.

BRIGHT IDEAS

Sun power

Put the sun to work with a solar charger. Portable solar chargers on the market today can recharge everything from cell phones to laptop computers – perfect for traveling or when you're off the beaten path. You can find them on specialty backpacks, laptop carrying cases and even on an outdoor vest to keep your gadgets charged when working or playing outdoors. A number of Web sites sell solar chargers or check with local retailers. Do some research before buying the one that best meets your needs.

SAFETY MATTERS

Play safe

Summer's on the way so please remind children how dangerous electricity can be.

- Stay out of trees with power lines nearby and do not fly kites near lines.
- Never climb power poles, transmission towers, or substation fences and stay away from green utility boxes (transformers).
- Stay out of fenced substations. The equipment is extremely dangerous.
- Stay away from any power line on the ground. Tell an adult immediately or report it by calling 911 or Rocky Mountain Power toll free at 1-888-221-7070.

Have a happy and safe summer. Visit rockymountainpower.net/safety for more tips on using electricity safely.

Find **outdoor fun** at recreation sites

Each year young and old alike flock to Rocky Mountain Power recreation sites. These sites, associated with our electric generating facilities, offer a range of outdoor activities – hiking, camping, picnicking, fishing and boating. Our Web site at rockymountainpower.net/recreation lists the sites and their amenities. Or call us toll free at 1-888-221-7070.

Please help us protect these natural areas by keeping the invasive Quagga and Zebra mussels and the New Zealand mudsnail from spreading. These mollusks have decimated waterways in the Midwest and Southwest, choking out nutrients needed to sustain fish and causing costly damage to hydroelectric facilities. When transported between waterways, they spread their damage.

It's illegal in Utah to transport these invasive species. When



Summer activities abound at Rocky Mountain Power recreation sites.



Quagga mussel (actual size)



Photo courtesy U.S. Geological Survey

boating or fishing, make sure you're not inadvertently carrying the hitchhikers. Visit the state of Utah's Web site at <http://wildlife.utah.gov/mussels> for tips on how to decontaminate your boat or fishing equipment after each outing.

Pay online and **win an iPod**

We're giving away an apple a day in the month of May – an Apple® iPod nano®. Customers who enroll in our online payment program during May, will be entered into our drawing to win one of 31 iPods.

Paying bills is a snap with our online payment program – no more stamps or paper. Instead of receiving a bill in the mail, you'll receive an e-mail notification when



your bill is ready. You can view your bill online, print it from our Web site and then pay it securely online.

To participate, visit rockymountainpower.net/epay.

If you enroll by May 31, 2010, you'll automatically be entered into our iPod giveaway.

View contest rules at rockymountainpower.net/appleaday or call us toll free at 1-800-538-4228.

Give a powerful gift

Help friends or family pay their electric bills by making a gift payment to their Rocky Mountain Power account. You choose the amount and whether you want the gift to be anonymous. Mail your check with "gift payment" in the memo line and a note with your contact information and the name and address of the recipient. Or make the payment over the phone with a check, credit card or debit card. Call us toll free at 1-888-221-7070 or visit rockymountainpower.net/gift for more details.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT).

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: rockymountainpower.net



Let's turn the answers on.

