



# VOICES

## THE RIGHT ANSWER WINS

Through June 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a floor fan with a remote control.

**Q:** Name an aquatic invasive species threatening our waterways.

Choose from one of two ways to enter: log on to [rockymountainpower.net/voices](http://rockymountainpower.net/voices) or mail to:

Right Answer  
Rocky Mountain Power  
201 S. Main, Suite 2400  
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

## THE LATEST WORD

### Appliance incentives

Receive a cash incentive when you purchase high efficiency appliances through our **wattsmart** energy efficiency programs. Visit [rockymountainpower.net/wattsmart](http://rockymountainpower.net/wattsmart) or call toll free 1-800-942-0266 for more information. Idaho residents can receive additional cash rebates on eligible ENERGY STAR® appliances through the Idaho State Energy Efficiency Rebate program. The program is funded through the 2009 American Recovery and Reinvestment Act. Rebates will be given on a first come, first served basis and will be available until funds are depleted. For details go to [www.seeaprewards.com/idaho](http://www.seeaprewards.com/idaho).

## Electrical safety **by the numbers**

May is electrical safety month – a time to remember to practice these safety rules year round.

### 1. Look up

Watch for power lines when lifting ladders, tree pruners, irrigation pipes or long-handled equipment. Always look up to avoid getting near or contacting overhead power lines.



### 2. Call 811 before you dig

Contacting underground utilities is dangerous. For a free service to locate underground lines, at least 48 hours before digging call 811 or Dig Line at 1-800-342-1585.



### 3. Stay away from downed lines

Never assume a line on the ground is not energized. Stay away and immediately call 911 or Rocky Mountain Power toll free at 1-888-221-7070.

### Safety presentations

Rocky Mountain Power delivers safety presentations to hundreds of schoolchildren and community groups each year. To schedule a presentation, call us toll free at 1-800-375-7085.

For more electrical safety tips, visit our Web site at [rockymountainpower.net/safety](http://rockymountainpower.net/safety) or call us toll free at 1-888-221-7070.

## Energy assistance needed **year round**

Many households in Idaho face financial difficulties and find it tough to cover basic expenses. The economy and unemployment has hit many who have never before struggled financially.

You can help. Our customers, along with our employees and Rocky Mountain Power, support the nonprofit Lend A Hand program, which helps at-risk households keep their electricity on. The SouthEastern Idaho Community Action Agency in Pocatello and the Eastern Idaho Community Action Partnership in Idaho Falls administer the program.



Please donate in the Lend A Hand envelope enclosed with next month's bill. Or sign up to give a fixed amount each month through your monthly bill. To learn more and to enroll, call us toll free at 1-888-221-7070.

## BRIGHT IDEAS

### Kill A Watt for loan

Stop by your local library and borrow an energy efficiency kit, which includes a Kill A Watt™ usage meter that measures the amount of electricity being used by appliances. Rocky Mountain Power and other Idaho utilities are funding the loan program in conjunction with the Idaho Commission for Libraries. The kit also contains a booklet with energy-saving tips and information about our energy efficiency programs. For other ideas on saving energy at home, visit [rockymountainpower.net/wattsmart](http://rockymountainpower.net/wattsmart) or call us toll free at 1-888-221-7070.

## SAFETY MATTERS

### Play safe

Summer's on the way so please take a moment to remind children how dangerous electricity can be and to follow these tips when outdoors:

- Stay out of trees with power lines nearby and do not fly kites near lines.
- Never climb power poles, transmission towers or substation fences and stay away from green utility boxes (transformers).
- Stay out of fenced substations. The equipment is extremely dangerous.
- Stay away from any power line on the ground. Tell an adult immediately or report it by calling 911 or Rocky Mountain Power toll free at 1-888-221-7070.

Have a happy and safe summer. Visit [rockymountainpower.net/safety](http://rockymountainpower.net/safety) for more tips on using electricity safely.

## Find **outdoor fun** at recreation sites

Each year young and old alike flock to Rocky Mountain Power recreation sites. These sites, associated with our electric generating facilities, offer a range of outdoor activities – hiking, camping, picnicking, fishing and boating. Our Web site at [rockymountainpower.net/recreation](http://rockymountainpower.net/recreation) lists the sites and their amenities. Or call us toll free at 1-888-221-7070.

Please help us protect these natural areas by keeping the invasive Quagga and Zebra mussels and the New Zealand mudsnail from spreading. These mollusks have decimated waterways in the Midwest and Southwest, choking out nutrients needed to sustain fish and causing costly damage to hydroelectric facilities. When transported between waterways, they spread their damage.



Summer activities abound at Rocky Mountain Power recreation sites.



Quagga mussel (actual size)



Photo courtesy U.S. Geological Survey

In many states it's illegal to transport these invasive species. When boating or fishing, make sure you're not inadvertently carrying the hitchhikers. Visit [www.protectyourwaters.net](http://www.protectyourwaters.net) for tips on how to decontaminate your boat or fishing equipment after each outing.

## Pay online and **win an iPod**

We're giving away an apple a day in the month of May – an Apple® iPod nano®. Customers who enroll in our online payment program during May, will be entered into our drawing to win one of 31 iPods.

Paying bills is a snap with our online payment program – no more stamps or paper. Instead of receiving a bill in the mail, you'll receive an e-mail notification when



your bill is ready. You can view your bill online, print it from our Web site and then pay it securely online.

To participate, visit [rockymountainpower.net/epay](http://rockymountainpower.net/epay).

If you enroll by May 31, 2010, you'll automatically be entered into our iPod giveaway.

View contest rules at [rockymountainpower.net/appleaday](http://rockymountainpower.net/appleaday) or call us toll free at 1-800-538-4228.

### Give a powerful gift

Help friends or family pay their electric bills by making a gift payment to their Rocky Mountain Power account. You choose the amount and whether you want the gift to be anonymous. Mail your check with "gift payment" in the memo line and a note with your contact information and the name and address of the recipient. Or make the payment over the phone with a check, credit card or debit card. Call us toll free at 1-888-221-7070 or visit [rockymountainpower.net/gift](http://rockymountainpower.net/gift) for more details.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT).

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: [rockymountainpower.net](http://rockymountainpower.net)



Let's turn the answers on.

