



# Voices

## THE RIGHT ANSWER WINS

Through April 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a Bye Bye Standby® Energy Saving Kit.

**Q:** What is the name of the Rocky Mountain Power program that allows you to pay the same amount each month?

Choose from one of two ways to enter: log on to [rockymountainpower.net/voices](http://rockymountainpower.net/voices) or mail to:

Right Answer  
Rocky Mountain Power  
201 S. Main, Suite 2400  
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

## THE LATEST WORD

### Easy budgeting

Our Equal Pay program makes budgeting a snap. When you enroll, you'll pay the same amount each month, based on an average of your bills over the previous 12 months. No more surprises when you open your bill. To help you stay on budget, we periodically review your account and adjust the amount if your electricity use dramatically changes. To enroll in Equal Pay, call us toll free at 1-888-221-7070.

## Spring into energy savings

Your home and your family will stay warmer in winter and cooler in summer if you make a few improvements to your home this spring. Plus you could qualify for cash incentives.



### Efficient lighting

Switch your incandescent light bulbs to compact fluorescent bulbs. ENERGY STAR® qualified CFLs use up to 75 percent less electricity than incandescents. Get special pricing on CFLs from participating retailers listed on our Web site at [rockymountainpower.net/wattsmart](http://rockymountainpower.net/wattsmart). Also learn about the proper recycling of CFLs.

### Windows

Let the sun shine in and save. Get a cash incentive to install energy-efficient windows that save energy and money. Qualified ENERGY STAR windows reduce heat gain and loss and help reduce outside noise, as well as cut energy use.

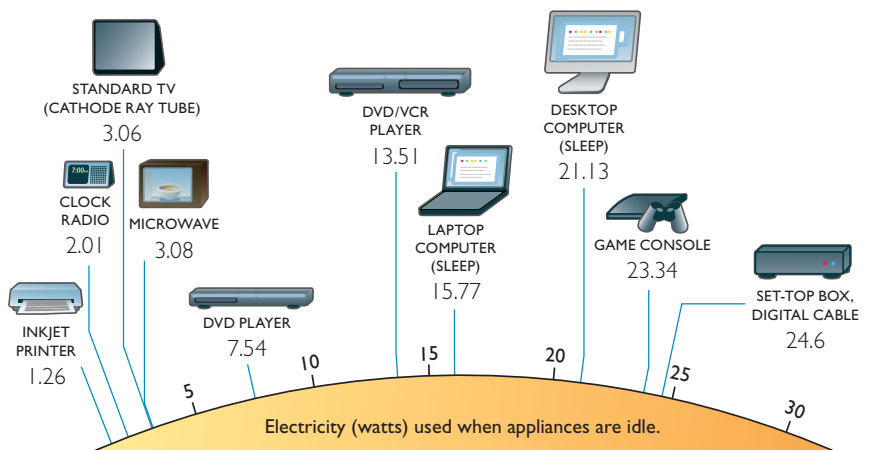
### On a limited income?

Rocky Mountain Power works with the Utah Department of Community and Culture to offer free weatherization services to income-qualifying households.

"Increased funding from the 2009 American Recovery and Reinvestment Act has allowed us to increase our production by an additional 150 qualifying homes a month," said Mike Johnson, weatherization program director. Visit [www.housing.utah.gov/wap](http://www.housing.utah.gov/wap) or call 211 for more information.

In addition, you may qualify for the federal earned income tax credit if you had low to moderate earned income in 2009. The refundable credit can generate a refund even if you have no tax liability. For information, contact the Internal Revenue Service ([www.irs.gov](http://www.irs.gov)) or a tax adviser.

## Watch out for energy thieves



Many appliances continue to use electricity when not in use. The Lawrence Berkeley National Laboratory\* measured the power use of common culprits. To stop all power use, unplug the devices or plug them into a power strip to turn off several at once.

\*To view the study results, visit <http://standby.lbl.gov>, click "Data."

## BRIGHT IDEAS

### Fridge recycling

Got an old fridge or freezer humming away in the garage? Have us recycle it and get \$30 back. A refrigerator built before 1990 can use two to three times the amount of electricity as today's high-efficiency models. By recycling your old fridge, you'll cut your electricity use and save money. Plus 95 percent of your old fridge will be reused. Refrigerators and freezers must be in working order and be at least 10 cubic feet in size. Call toll free 1-866-899-5539 or arrange a pick up online at [rockymountainpower.net/recycle](http://rockymountainpower.net/recycle).

## SAFETY MATTERS

### GFCI outlets

Please make sure Ground Fault Circuit Interrupter (GFCI) electrical outlets are used near water sources. These special outlets sense any loss of electrical current and immediately interrupt the power to prevent shocks or electrocution. They should be used in kitchens, bathrooms and laundry rooms near sinks, bathtubs and showers, and in garages and outdoor outlets. If the outlet has a test and reset button, it is a GFCI. It's also smart to test the GFCI monthly. A qualified electrician can install GFCIs. For other electrical safety tips, visit our Web site at [rockymountainpower.net/safety](http://rockymountainpower.net/safety) or call us toll free at 1-888-221-7070.

## Score with the Jazz **Green Team**

The Utah Jazz basketball team is looking for recruits to the Green Team – a multi-year effort to improve the environment by becoming more energy efficient. Sign up and you'll receive a coupon book of discounts to various events. You'll also be entered into a drawing for a chance to win one of several great prizes, including a one-year lease on a natural gas-powered vehicle.



To join, Rocky Mountain Power customers must participate in one of our **wattsmart** energy efficiency programs, such as *See ya later, refrigerator* or Home Energy Savings and agree to two other "green" initiatives. Learn more about **wattsmart**

programs at [rockymountainpower.net/wattsmart](http://rockymountainpower.net/wattsmart) and join the Green Team at [www.jazzgreenteam.com](http://www.jazzgreenteam.com).

## Be **wattsmart** when shopping

Thinking of upgrading your clothes washer or fridge? Replace it with an ENERGY STAR® qualified appliance and get cash back – up to \$75 – from our Home Energy Savings program. Then, with your new appliance save again month after month in lower electric bills.

An ENERGY STAR qualified clothes washer will use up to 40 percent less energy and water than a conventional washer. A qualified ENERGY STAR fridge uses 20 percent less electricity.

Plus, we'll give you an extra \$30 to let us recycle your old, but still working, refrigerator through our



*See ya later, refrigerator* program. (See story top left.)

Before going shopping, visit [rockymountainpower.net/wattsmart](http://rockymountainpower.net/wattsmart) to see which appliances qualify and a list of participating retailers. Or call toll free 1-800-942-0266.

## Blue Sky boosts local **green energy**

Participants in our Blue Sky<sup>sm</sup> Green-e<sup>®</sup> Certified renewable energy program supported building 13 community-based renewable energy projects in Utah in 2009, like this wind turbine at Cyprus High School in Magna funded in 2007. To enroll or for more information visit [rockymountainpower.net/bluesky](http://rockymountainpower.net/bluesky) or call us toll free at 1-800-769-3717.



## BE COUNTED

Please complete the 2010 census form that was recently mailed to every household in the nation. The confidential census count is mandated by the U.S. Constitution. Census data is used to distribute congressional seats to states and to allocate federal funds for local and state projects each year.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT).

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: [rockymountainpower.net](http://rockymountainpower.net)



Let's turn the answers on.

