



VOICES

THE RIGHT ANSWER WINS

Through April 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a Bye Bye Standby® Energy Saving Kit.

Q: What program allows you to pay the same amount each month?

Choose from one of two ways to enter: log on to rockymountainpower.net/voices or mail to:

Right Answer
Rocky Mountain Power
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Prices expected to drop

Rocky Mountain Power has requested a rate decrease of about \$16.3 million for Wyoming customers through its annual power cost adjustment process.

If the Wyoming Public Service Commission approves the request, rates will drop by an overall average of approximately 3.1 percent. The reduction will apply differently to residential, commercial and industrial customers, based on the power costs required to serve each group. If approved, the lower prices are expected to take effect April 1, 2010.

The proposed rate decrease relates only to power costs and is separate from Rocky Mountain Power's pending general rate case in Wyoming, which is currently under review. For more details, visit rockymountainpower.net/rates.

Spring into energy savings

Your home and your family will stay warmer in winter and cooler in summer if you make a few changes this spring. Plus you could qualify for cash incentives.



Efficient lighting

Switch your incandescent light bulbs to compact fluorescent bulbs. ENERGY STAR® qualified CFLs use up to 75 percent less electricity than incandescents. Get special pricing on CFLs from participating retailers listed on our Web site at rockymountainpower.net/hes. Also learn about the proper recycling of CFLs.

Windows

Let the sun shine in and save. Get a cash incentive to install energy-efficient windows that save energy and money. Qualified ENERGY STAR windows reduce heat gain and loss and help reduce outside noise, as well as cut energy use.

Our Web site also has information on other incentives or call toll free 1-800-942-0266.

On a limited income?

Rocky Mountain Power works with the Wyoming Department of Family Services and local nonprofit agencies to offer income-qualifying households free weatherization services. For details on the program and to apply, contact the agency in your county listed on our Web site at rockymountainpower.net/assistance. Or call us toll free at 1-888-221-7070.

In addition, you may qualify for the federal earned income tax credit if you had low to moderate earned income in 2009. The refundable credit can generate a refund even if you have no tax liability. For information, contact the Internal Revenue Service (www.irs.gov) or a tax adviser.

No more surprises with Equal Pay

Budgeting's a breeze when you enroll in Rocky Mountain Power's Equal Pay program. Once enrolled, you'll pay the same amount on your electric bill each month – no more surprises when your electricity use changes.

We determine your payment amount by averaging your bills over the previous 12 months. To help you stay on budget, we periodically review your account and adjust the amount if your use dramatically changes.

Take the surprise out of your electric bill. Enroll in the Equal Pay program by calling us toll free at 1-888-221-7070.



BRIGHT IDEAS

Fridge recycling

Got an old fridge or freezer humming away in the garage? Have us recycle it and get \$30 back. A refrigerator built before 1990 can use two to three times the amount of electricity as today's high-efficiency models. By recycling your old fridge, you'll cut your electricity use and save money. Plus 95 percent of your old fridge will be reused. Refrigerators and freezers must be in working order and be at least 10 cubic feet in size. Call toll free 1-866-899-5539 or arrange a pick up online at rockymountainpower.net/recycle.

SAFETY MATTERS

GFCI outlets

Please make sure Ground Fault Circuit Interrupter (GFCI) electrical outlets are used near water sources. These special outlets sense any loss of electrical current and immediately interrupt the power to prevent shocks or electrocution. They should be used in kitchens, bathrooms and laundry rooms near sinks, bathtubs and showers, and in garages and outdoor outlets. If the outlet has a test and reset button, it is a GFCI. It's also smart to test the GFCI monthly. A qualified electrician can install GFCIs. For other electrical safety tips, visit our Web site at rockymountainpower.net/safety or call us toll free at 1-888-221-7070.

Blue Sky boosts local green energy

Customers participating in our Green-e® Energy Certified Blue Skysm renewable energy program gave local renewable energy projects a "thumbs up" in 2009. With their support we awarded funds to 19 small-scale renewable energy projects in Wyoming, Utah and Idaho.

Projects funded in Wyoming were:

- **Converse County School District, Glenrock** – three 2.4-kilowatt wind turbines
- **Meals on Wheels, Casper** – a 4.5-kilowatt solar array
- **University of Wyoming, Casper** – a 4.2-kilowatt solar array and a 2.4-kilowatt wind turbine

"Our Blue Sky program gives customers an easy way to support the development of renewable energy in the region, separate from the cost-effective renewable resources Rocky Mountain Power acquires to serve all customers," said Karen Gilmore, vice president of customer services.



Blue Sky supports local renewable projects like this wind turbine at Casper College.

Blue Sky participants support wind energy in 100 kilowatt-hour increments, called blocks, for \$1.95 each, in addition to their monthly bills. You can buy one or more blocks. In turn, Rocky Mountain Power buys renewable energy certificates on your behalf equal to your purchase and also awards funds to support new local projects.

For more information on Blue Sky and to enroll, visit our Web site at rockymountainpower.net/bluesky or call us toll free at 1-800-769-3717.

Be an energy-smart shopper

Thinking of upgrading your clothes washer or fridge? Replace it with an ENERGY STAR® qualified model and get cash back – up to \$75 – from our Home Energy Savings program. Then, with your new appliance save again month after month in lower electric bills.

An ENERGY STAR qualified clothes washer will use up to 40 percent less energy and water than a conventional washer. A qualified ENERGY STAR fridge uses 20 percent less electricity. Plus, we'll give you another \$30 to let us recycle your old, but still working, refrigerator through our *See ya later, refrigerator* program. (See story top left.)



Before going shopping, visit rockymountainpower.net/hes to see which appliances qualify and a list of participating retailers. Or call toll free 1-800-942-0266.

BE COUNTED

Please complete the 2010 census form that was recently mailed to every household in the nation. The confidential census count is mandated by the U.S. Constitution. Census data is used to distribute congressional seats to states and to allocate federal funds for local and state projects each year.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT).

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: rockymountainpower.net



Let's turn the answers on.

