



# Voices

## THE RIGHT ANSWER WINS

Through April 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a Bye Bye Standby® Energy Saving Kit.

**Q:** What is the name of the Rocky Mountain Power program that allows you to pay the same amount each month?

Choose from one of two ways to enter: log on to [rockymountainpower.net/voices](http://rockymountainpower.net/voices) or mail to:

Right Answer  
Rocky Mountain Power  
201 S. Main, Suite 2400  
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

## THE LATEST WORD

### Easy budgeting

Our Equal Pay program makes budgeting a snap. When you enroll, you'll pay the same amount each month, based on an average of your bills over the previous 12 months. No more surprises when you open your bill. To help you stay on budget, we periodically review your account and adjust the amount if your electricity use dramatically changes. To enroll in Equal Pay, call us toll free at 1-888-221-7070.

## Spring into energy savings

Your home and your family will stay warmer in winter and cooler in summer if you make a few changes this spring. Plus you could qualify for cash incentives.

### Efficient lighting

Switch your incandescent light bulbs to compact fluorescent bulbs. ENERGY STAR® qualified CFLs use up to 75 percent less electricity than incandescents. Get special pricing on CFLs from participating retailers listed on our Web site at [rockymountainpower.net/hes](http://rockymountainpower.net/hes). Also learn about the proper recycling of CFLs.

### Windows

Let the sun shine in and save. Get a cash incentive to install energy-efficient windows that save energy and money. Qualified ENERGY STAR windows reduce heat gain and loss and help reduce outside noise, as well as cut energy use.

Our Web site also has information on other incentives or call toll free 1-800-942-0266.

### On a limited income?

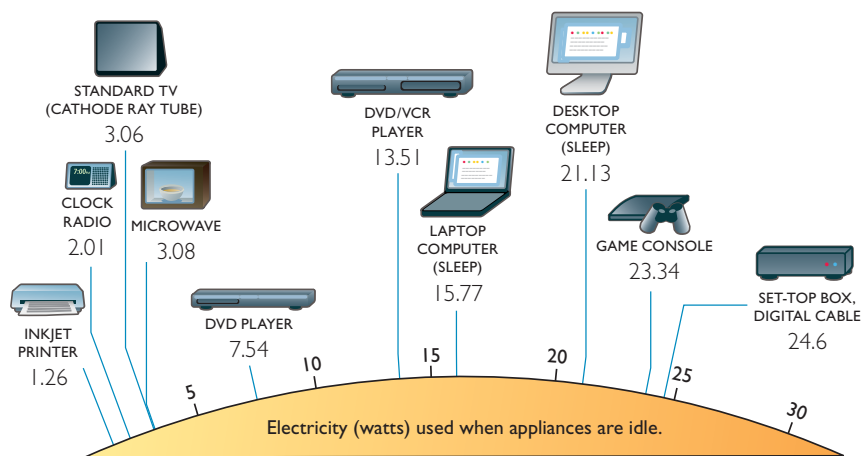
The SouthEastern Idaho Community Action Agency and the Eastern Idaho Community Action Partnership offer free weatherization services to



income-qualifying Idaho households. Rick Burgin, SouthEastern Idaho Community Action Agency program director, said his agency will weatherize about 1,000 income-qualifying homes over the next two years because of increased funding from the 2009 American Recovery and Reinvestment Act. For information, in the Pocatello area call 208-237-0991 and in the Idaho Falls area call 208-523-5466.

In addition, you may qualify for the federal earned income tax credit if you had low to moderate earned income in 2009. The refundable credit can generate a refund even if you have no tax liability. For information, contact the Internal Revenue Service ([www.irs.gov](http://www.irs.gov)) or a tax adviser.

## Watch out for energy thieves



Many appliances continue to use electricity when not in use. The Lawrence Berkeley National Laboratory\* measured the power use of common culprits. To stop all power use, unplug the devices or plug them into a power strip to turn off several at once.

\*To view the study results, visit <http://standby.lbl.gov>, click "Data."

## BRIGHT IDEAS

### Fridge recycling

Got an old fridge or freezer humming away in the garage? Have us recycle it and get \$30 back. A refrigerator built before 1990 can use two to three times the amount of electricity as today's high-efficiency models. By recycling your old fridge, you'll cut your electricity use and save money. Plus 95 percent of your old fridge will be reused. Refrigerators and freezers must be in working order and be at least 10 cubic feet in size. Call toll free 1-866-899-5539 or arrange a pick up online at [rockymountainpower.net/recycle](http://rockymountainpower.net/recycle).

## SAFETY MATTERS

### GFCI outlets

Please make sure Ground Fault Circuit Interrupter (GFCI) electrical outlets are used near water sources. These special outlets sense any loss of electrical current and immediately interrupt the power to prevent shocks or electrocution. They should be used in kitchens, bathrooms and laundry rooms near sinks, bathtubs and showers, and in garages and outdoor outlets. If the outlet has a test and reset button, it is a GFCI. It's also smart to test the GFCI monthly. A qualified electrician can install GFCIs. For other electrical safety tips, visit our Web site at [rockymountainpower.net/safety](http://rockymountainpower.net/safety) or call us toll free at 1-888-221-7070.

## Blue Sky boosts local green energy

Customers participating in our Green-e® Energy Certified Blue Sky<sup>sm</sup> renewable energy program gave local renewable energy projects a "thumbs up" in 2009. With their support we awarded funds to 19 small-scale renewable energy projects in Idaho, Utah and Wyoming.

Idaho's Wind for Schools program received funding to install small wind turbines at three schools in Rigby and Dubois. The projects will provide students a hands-on learning opportunity in the areas of renewable energy, math and science.

"Our Blue Sky program gives customers an easy way to support the development of renewable energy in the region, separate from the cost-effective renewable resources Rocky Mountain Power acquires to serve all customers," said Karen Gilmore, vice president of customer services.



Blue Sky customers' support helped build this solar project in Lava Hot Springs.

Blue Sky participants support wind energy in 100 kilowatt-hour increments, called blocks, for \$1.95 each, in addition to their monthly bills. You can buy one or more blocks. In turn, Rocky Mountain Power buys renewable energy certificates on your behalf equal to your purchase and also grants funds to support new local projects.

For more information on Blue Sky and to enroll, visit our Web site at [rockymountainpower.net/bluesky](http://rockymountainpower.net/bluesky) or call us toll free at 1-800-769-3717.

## Be an energy-smart shopper

Thinking of upgrading your clothes washer or fridge? Replace it with an ENERGY STAR® qualified appliance and get cash back – up to \$100 – from our Home Energy Savings program. Then, with your new appliance save again month after month in lower electric bills.

An ENERGY STAR qualified clothes washer will use up to 40 percent less energy and water than a conventional washer. A qualified ENERGY STAR fridge uses 20 percent less electricity.

Plus, we'll give you an extra \$30 to let us recycle your old, but still working, refrigerator through our *See ya later, refrigerator* program. (See story top left.)



Before going shopping, visit [rockymountainpower.net/hes](http://rockymountainpower.net/hes) to see which appliances qualify and a list of participating retailers. Or call toll free 1-800-942-0266.

### BE COUNTED

Please complete the 2010 census form that was recently mailed to every household in the nation. The confidential census count is mandated by the U.S. Constitution. Census data is used to distribute congressional seats to states and to allocate federal funds for local and state projects each year.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT).

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: [rockymountainpower.net](http://rockymountainpower.net)



Let's turn the answers on.

