

ROCKY MOUNTAIN POWER
ELECTRIC SERVICE REGULATION NO. 4

STATE OF UTAH

Supply and Use of Service

1. SUPPLY OF SERVICE

Unless otherwise specifically provided in the electric service schedule or contract, the Company's rates are based upon the furnishing of electric service to the Customer's premises at a single Point of Delivery and at a single voltage and phase classification.

(a) Individual Customer

Each separately operated business activity and each separate building will be considered an individual Customer for billing purposes. If several buildings are occupied and used by one Customer in the operation of a single and integrated business enterprise, the Company may furnish electric service for the entire group of buildings through one service connection at one Point of Delivery. All such buildings shall be on the same premises undivided by a dedicated street, highway or other public thoroughfare or railway.

Should the Customer request service from the Company through more than one Point of Delivery, or request service from the Company at more than one voltage or phase, each service connection will be separately metered and billed. If the size of the load exceeds standard transformer capacity and the Company elects to set more than one transformer of the same voltage and phase, the customer shall be required to provide for, as directed by the Company: 1) a totalized metering scheme wherein the individual metered service are electronically summed into a single meter; or 2) a single point of metering on the primary side of the transformers while maintaining secondary delivery as directed by the Company. The Customer will be responsible for the required meter cabinets, conduits and connections required for primary or totalized metering.

(b) Reactive Power

All electric service schedules in this tariff are based upon the Customer minimizing his/her reactive power load.

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ELECTRIC SERVICE REGULATION NO. 4 - Continued

1. SUPPLY OF SERVICE (continued)

(b) Reactive Power (continued)

- (1) The reactive kilovolt-ampere demands may be determined either by permanently installed instruments or by test. When determined by test, the resulting reactive demand will remain in effect until a new test is made.
- (2) When reactive power correction equipment is installed by the Customer, such equipment must be connected and switched in a manner acceptable to the Company.

(c) Unmetered Service

Service to fixed loads, with fixed periods of operation, such as street lights, traffic lights and other similar installations may, for the convenience and mutual benefit of the Customer and the Company, be unmetered. The average monthly use (one twelfth of the annual use) determined by test or estimated from equipment ratings shall be billed monthly in accordance with the applicable schedule.

2. CUSTOMER'S USE OF SERVICE

Electric Service will be supplied only to those for whom the Company is the sole source of electric power and energy unless otherwise provided under an appropriate agreement. Service shall be used by the Customer only for the purposes specified in the service agreement and applicable electric service schedule or schedules. If the Customer obtains any part of his/her electric requirements from any source other than the Company, supplementary or standby service will be supplied only under electric service schedules specifically applicable to such service.

3. SERVICE TO TENANTS

The Company supplies electric service for the exclusive use of the Customer. The Customer shall not extend his/her electric facilities for service to other Customers or premises and shall not resell electric service to any other person or entity unless taking service under electric service schedules that specifically provide for reselling.

Electric power purchased by Customers shall be used solely by the Customer and its tenants involved in the same business enterprise and associated activities on the same premises. The cost of the electric service shall either be absorbed, or reflected in the rent or in the price of the goods or services as an unidentifiable charge to the tenant. Such Customers may also enter into three party agreements to allow the Company to deliver power and energy to Customers' tenants through the Customers' electrical system.

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ELECTRIC SERVICE REGULATION NO. 4 - Continued

3. SERVICE TO TENANTS (continued)

With the exception of Customers who receive electric service under the provisions of Electric Service Schedule No. 25 which applies to mobile home and house trailer park service, Customers with established master metering facilities which predate the implementation of the Master Metering standards specified in Electric Service Regulation No. 7, or Customers who have been exempted from the Master Metering standard may allocate the total electric bill to individual units receiving electric power through their master meter. Such allocation is to be made on an equitable basis and no costs may be added to the total amount billed through the master meter.

4. CONTINUITY OF SERVICE

Unless otherwise specified in a service agreement, electric service is intended to be continuously available. It is inherent, however, that there will at times be some degree of failure, interruption, suspension, curtailment or fluctuations. The Company does not guarantee constant or uninterrupted delivery of Electric Service and shall have no liability to its Customers or any other persons for any interruption, suspension, curtailment or fluctuation in Electric Service or for any loss or damage caused thereby if such interruption, suspension, curtailment or fluctuation results from the following:

- (a) Causes beyond the Company's reasonable control including, but not limited to, accident or casualty, fire, flood, drought, wind, action of the elements or other acts of God, court orders, litigation, breakdown of or damage to facilities of the Company or of third parties, strikes or other labor disputes, civil, military or governmental authority, electric disturbances originating on or transmitted through electrical systems with which the Company's system is interconnected and acts or omissions of third parties.
- (b) Repair, maintenance, improvement, renewal or replacement of facilities, or any discontinuance of service which, in the Company's judgment, is necessary to permit repairs or changes to be made in the Company's generating, transmission or distribution facilities or to eliminate the possibility of damage to the Company's property or to the persons or property of others. To the extent practicable, such work, repairs or changes shall be done in a manner which will minimize inconvenience to the Customer and whenever practicable, the Customer shall be given reasonable notice of such work, repairs or changes.

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4. CONTINUITY OF SERVICE (continued)

- (c) Automatic or manual actions taken by the Company, which in its sole judgment are necessary or prudent to protect the performance, integrity, reliability or stability of the Company's electric system or any electrical system with which it is interconnected. Such actions shall include, but shall not be limited to, the operation of automatic or manual protection equipment installed in the Company's electrical system, including, without limitation, such equipment as automatic relays, generator controls, circuit breakers and switches.