



Voices

THE RIGHT ANSWER WINS

Through June 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a remote controlled floor fan.

Q: How many pounds of paper are used to produce paper bills and check payments in the United States each year?

Choose from two ways to enter: log on to rockymountainpower.net/rightanswer or mail to:

Right Answer
Rocky Mountain Power
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Supporting communities

During the first quarter of 2009, the Rocky Mountain Power Foundation granted more than \$467,800 to nonprofit organizations in Idaho, Wyoming and Utah. Some organizations in Idaho that received grants are:

- Idaho Meth Project, Boise
- Bear Lake Valley Health Care Foundation, Montpelier

Since 1988, the foundation has awarded more than 7,585 grants totaling more than \$47 million.

For more information on the organizations supported through the foundation, visit rockymountainpower.net/rmpfoundation.

Stay cool, **save money** this summer

Scorching temperatures may be coming, but there's no need to get hot under the collar over your energy bill. Our Home Energy Savings program can help.

Home cooling

You could qualify for cash incentives when you:

- Install a high-efficiency air conditioner or heat pump;
- Tune up your central air conditioner or heat pump.

Visit rockymountainpower.net/hes or call 1-800-942-0266 for more information on the Home Energy Savings program.

Home improvements

- Insulate your home and install ENERGY STAR® qualified windows. Both may qualify for cash incentives through our Home Energy Savings program.

Other cooling tips

- Run only full loads in the dishwasher during the coolest part of the day.



- Use a toaster oven, microwave or outdoor barbecue instead of the oven.

We've got the answers

Visit our Web site at rockymountainpower.net/save for more tips on staying cool this summer while saving energy, or call us toll free at 1-888-221-7070.

Building a **lifeline** to the future

Work is underway on Rocky Mountain Power's Energy Gateway transmission expansion project to add more than 2,000 miles of new transmission line across the West. The project will meet customers' future energy needs.

In southern Idaho and southern Wyoming, the Gateway West transmission line project, in partnership with Idaho Power, will add 1,150 miles of transmission line. The project is in the planning and permitting stages. We've conducted community meetings and continue to gather input. Land surveys and environmental studies on the proposed and



Construction has begun near Layton, Utah on the Populus to Terminal segment of the Energy Gateway transmission project.

alternative transmission routes are also underway.

For more information on Gateway West, visit our Web site at rockymountainpower.net/gatewaywest. Or call us at (801) 220-4221.

BRIGHT IDEAS

Refrigerator savings

Buy a qualified ENERGY STAR® refrigerator and receive a cash incentive with our Home Energy Savings program. These refrigerators will save you money each month by using less electricity. See our Web site at rockymountainpower.net/hes or call 1-800-942-0266 for more information.

Receive another \$30 by participating in our See ya later, refrigerator program. Let us pick up and recycle your old, but still working, refrigerator for free. Our Web site, rockymountainpower.net/recycle, has details. Or call toll free at 1-866-899-5539.

SAFETY MATTERS

Children's safety

With summer coming, please remind children of these electrical safety tips:

- Never climb trees that have power lines nearby.
- Stay out of substations. The equipment is extremely dangerous. If a ball enters a substation, do not retrieve it. Call us toll free at 1-888-221-7070.
- Stay away from anything marked "Danger: High Voltage." Do not climb power poles, transmission towers and substation fences, and do not sit or play on green utility boxes (transformers).
- Avoid any power line on the ground and tell an adult immediately. Report the downed line by calling 911 or Rocky Mountain Power toll free at 1-888-221-7070.

We hope your family has a happy and safe summer. Visit rockymountainpower.net/safety for additional tips.

Count to three for safety

May is National Electrical Safety month, but we ask that you practice electrical safety year 'round. Remember these three rules:

1. Look up

Contacting a power line is dangerous and can be fatal. Be aware of overhead power lines when working outdoors.

2. Call before you dig

Contacting an underground power line is also dangerous. At least 48 hours before digging to plant trees, call 811 for a free service to locate underground utilities. Or call Utility Dig Line, Inc. directly at 1-800-342-1585.

3. Stay away from downed lines

Stay away from any power line on the ground and immediately call 911 or Rocky Mountain Power toll free at 1-888-221-7070. Never assume a line is "dead."



Safety presentations

Each year Rocky Mountain Power delivers safety presentations to hundreds of schoolchildren and community organizations. To schedule a presentation, call our public safety department at 1-800-375-7085. For more electrical safety tips, visit our Web site at rockymountainpower.net/safety or call us toll free at 1-888-221-7070.

Payment options help environment

The United States uses 755 million pounds of paper a year for paper bills and check payments, according to PayItGreen Alliance. Help the environment by paying your Rocky Mountain Power bill electronically with one of our secure payment programs.

Online payment

Receive e-mail alerts when your bill is ready to be paid rather than paper bills. Pay your bill online and eliminate mailing paper checks.

Automatic monthly payment

Pay your bill by having your financial institution draw funds



from your checking account each month on the bill due date. You'll still receive a monthly paper statement to review, but there's no need to write and mail a check.

To enroll or for more information log in at rockymountainpower.net or call us at 1-800-538-4228.

It's easy to give a powerful gift

Know a neighbor or family member who could use a little help paying his or her electric bill? Or maybe you're looking for a unique gift for mom, dad or grad? Give them the gift of electricity by making a gift payment in any amount to their Rocky Mountain Power account. Your gift can be anonymous if you prefer. There are three easy ways to make your gift payment. Visit our Web site at rockymountainpower.net/gift or call us toll free at 1-888-221-7070 to learn more.

Customers who are facing financial difficulties, and may not be able to pay their energy bills, are encouraged to contact Rocky Mountain Power. We have a variety of options to help those struggling with their electric bills. Call us toll free at 1-888-221-7070.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT).

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: rockymountainpower.net



Let's turn the answers on.

