

This issue

- Cash back in Wyoming
- Solutions for customers
- 2008 in review
- Equal Payment program
- Programmable thermostats

voices



THE RIGHT ANSWER WINS

Through February 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a Stanley® thermost.

Q: How far from overhead power lines should you keep long-handled tools and ladders when working outdoors?

Choose from two ways to enter: log on to www.rockymountainpower.net/rightanswer or mail to:

Right Answer
Rocky Mountain Power
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Community grants

In 2008, the Rocky Mountain Power Foundation granted more than \$1 million to nonprofit organizations in Wyoming, Utah and Idaho. Since 1988 the foundation has awarded more than 7,460 grants totaling more than \$46.3 million. Some organizations in Wyoming that received grants in 2008 are:

- Raising Readers in Wyoming, Sheridan
- Sweetwater County Child Development Center, Rock Springs
- Big Horn Basin Rural Community Development Council, Worland

For more information on the organizations supported through the foundation, visit www.rockymountainpower.net/foundation.

New programs offer cash back

Rocky Mountain Power's Wyoming customers may be eligible to get cash back when taking steps to save energy. We're excited to offer these new programs to help you keep your costs down and make your home more energy efficient.

Home Energy Savings

Get cash incentives to buy energy-efficient appliances, lighting, heating and cooling equipment, windows, insulation, and other products and services to make your home more energy efficient and comfortable. You can find more information on our Web site, www.rockymountainpower.net/hes, or by calling at 1-800-942-0266.

See ya later, refrigerator

Get \$30 cash back when you recycle old, but still working, refrigerators or freezers. We'll even haul away that energy hog in the basement or garage. To schedule a free pick up and collect \$30, call toll free at 1-866-899-5539. We'll properly recycle the old unit.

Low-income weatherization services

Rocky Mountain Power is partnering with local nonprofit



Wyoming customers may be eligible for cash incentives on new energy-efficient appliances.

agencies to provide energy efficiency services to income-qualified Wyoming households. Measures such as insulation, showerheads and compact fluorescent light bulbs will be installed to help households use energy more efficiently. Get more information by calling the Wyoming Department of Family Services at 1-800-246-4221. Or find the phone number of the office in your area on our Web site at www.rockymountainpower.net/assistance.

For more information on these exciting new programs to save energy, please visit our Web site at www.rockymountainpower.net/wysaver or call us toll free at 1-888-221-7070.

Generating answers for you

You expect safe and reliable power from your electric company. At Rocky Mountain Power that's always been our commitment too. But we're also committed to much more. We've got the answers you need to use energy safely and more efficiently. We offer the choices you want, such as our Blue SkySM renewable energy program and several ways to pay your bill to match your busy lifestyle. We're here to help you save energy and money, while reducing your environmental impact. And, you can feel secure you've got the power when you need it.

As your partner, we plan to do our part to give you the tools you



need to use energy safely and wisely. Together we know we can make things better. So let's turn the answers on.

www.rockymountainpower.net



BRIGHT IDEAS

Save on heating

Install a programmable thermostat to automatically turn the heat up or down and save on home heating costs. Program it to a lower setting when you're away or sleeping. Depending on your family's schedule you can see significant savings. For every degree you lower the thermostat for an eight-hour period, you'll save between 1 and 2 percent on your heating bill.

For other tips on saving energy, visit our Web site at www.rockymountainpower.net/save or call us toll free at 1-888-221-7070.

SAFETY MATTERS

Tree safety

Please be careful this winter when pruning trees. Avoid pruning limbs that have power lines nearby. Accidental contact with lines can cause serious injury or even death. Keep ladders and long-handled tools at least 10 feet away from lines. Never try to remove a branch tangled in a power line. Please call us at 1-888-221-7070 for help.

Also visit our Web site at www.rockymountainpower.net/trees to learn more about tree safety and how to select the best types of trees to plant near power lines.

Delivering service **year-round**

At Rocky Mountain Power, we wish you a prosperous and safe New Year. In 2009 we'll continue to look for ways to improve our operations and deliver the most value for your energy dollar. Here are some of our activities from last year:

- Began permitting and preliminary design work on the Energy Gateway project to add 1,900 miles of transmission line throughout the West to improve system reliability. The project is valued at more than \$6 billion.
- Brought more renewable wind power into our mix of generation resources, including five wind projects located in Wyoming.



- Offered an automated call back program for customers who report a power outage to let them know the estimated restoration time.
- Increased to more than 67,000 the number of customers who participate in our Blue SkySM renewable energy program and support the development of more renewable energy in the region.



Our outage call back program keeps customers better informed.

Budgeting is easier with **Equal Pay**

Sticking to a budget can be challenging, especially these days. However, budgeting is made easier with our free Equal Payment program. When you enroll, you'll pay the same monthly amount, based on the average electric bill for your household during a 12-month period. To help you stay on budget, the monthly amount

due may be adjusted if there is a significant change in your electric use.

Take the surprise out of your energy bill. Enroll in our Equal Payment plan by calling us toll free at 1-888-221-7070 or by visiting our Web site at www.rockymountainpower.net/equalpay.

Warm a Wyoming winter

Watch for a donation envelope in your February bill and consider making a tax-deductible contribution to Energy Share of Wyoming. Your donation will help income-eligible households pay winter energy bills. Visit www.rockymountainpower.net/assistance or call us toll free at 1-888-221-7070 for more information.



To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT). Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita. Internet address: www.rockymountainpower.net

