



# Voices

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**THE RIGHT ANSWER WINS**

Through February 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a Stanley® thermos.

**Q:** How far from overhead power lines should you keep long-handled tools and ladders when working outdoors?

Choose from two ways to enter: log on to [www.rockymountainpower.net/rightanswer](http://www.rockymountainpower.net/rightanswer) or mail to:

Right Answer  
Rocky Mountain Power  
201 S. Main, Suite 2400  
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

**THE LATEST WORD****Community grants**

In 2008, the Rocky Mountain Power Foundation granted more than \$1 million to nonprofit organizations in Utah, Idaho and Wyoming. Since 1988 the foundation has awarded more than 7,460 grants totaling more than \$46.3 million. Some organizations in Utah that received grants in 2008 are:

- Junior Achievement of Utah, Salt Lake City
- Boys & Girls Club of Utah County, Provo
- Tuacahn Center for the Arts, Ivins
- Jordan Valley Conservation Gardens Foundation, West Valley City

For more information on the organizations supported through the foundation, visit [www.rockymountainpower.net/foundation](http://www.rockymountainpower.net/foundation).

**Resolve to save energy in 2009**

Ring in the New Year with a resolution to save energy. You'll be helping the family budget and helping the planet by reducing your environmental footprint.

**Lighting**

Turn off lights when leaving a room. Switch from incandescent light bulbs to energy-efficient compact fluorescent bulbs that use 75 percent less energy.

**Heating**

Turn down the heat. For every degree you lower the thermostat for an eight-hour period, you'll save between 1 and 2 percent on your heating bill. Clean or replace furnace filters often.

**Electronics**

Turn off electronics, such as the TV, when not in use. Even when off, some electronics will use energy to power internal features. Unplug the device to cut all power use. Remember to unplug cell phone, camera and laptop computer chargers when done charging or they'll continue to draw electricity.

**Water heating**

Showers and baths account for about half the hot water used in a



typical home. Take five-minute showers, rather than baths, to save. Install a low-flow showerhead too.

Visit our Web site at [www.rockymountainpower.net/save](http://www.rockymountainpower.net/save) for more tips on saving energy and to get information on Rocky Mountain Power programs and incentives to help you save. Or call us toll free at 1-888-221-7070.

**Generating answers for you**

You expect safe and reliable power from your electric company. At Rocky Mountain Power that's always been our commitment too. But we're also committed to much more. We've got the answers you need to use energy safely and more efficiently. We offer the choices you want, such as our Blue Sky<sup>SM</sup> renewable energy program and several ways to pay your bill to match your busy lifestyle. We're here to help you save energy and money, while reducing your environmental impact. And, you can feel secure you've got the power when you need it.

As your partner, we plan to do our part to give you the tools you need to use energy safely and



wisely. Together we know we can make things better. So let's turn the answers on.

[www.rockymountainpower.net](http://www.rockymountainpower.net)



## BRIGHT IDEAS

### Save on appliances

Purchase qualifying ENERGY STAR® appliances and receive cash back through our Home Energy Savings program. Incentives are offered for high-efficiency clothes washers, refrigerators, dishwashers and electric water heaters.



Visit our Web site at [www.rockymountainpower.net/hes](http://www.rockymountainpower.net/hes) to learn more about these and other incentives available for your home.

## Delivering service **year-round**

At Rocky Mountain Power, we wish you a prosperous and safe New Year. In 2009 we'll continue to look for ways to improve our operations and deliver the most value for your energy dollar. Here are some of our activities from last year:

- Began purchasing electricity from Utah's first commercial-scale wind project, the Spanish Fork wind farm.
- Increased to more than 67,000 the number of customers who participate in our Blue Sky<sup>SM</sup> renewable energy program and support the development of more renewable energy in the region.



- Began permitting and preliminary design work on the Energy Gateway project to add 1,900 miles of transmission line throughout the West to improve system reliability. The project is valued at more than \$6 billion.
- Offered an automated call back program for customers who report a power outage to let them know the estimated restoration time.



Our outage call back program keeps customers better informed.

## SAFETY MATTERS

### Tree safety

Please be careful this winter when pruning trees. Avoid pruning limbs that have power lines nearby. Accidental contact with lines can cause serious injury or even death. Keep ladders and long-handled tools at least 10 feet away from lines. Never try to remove a branch tangled in a power line. Please call us at 1-888-221-7070 for help.

Also visit our Web site at [www.rockymountainpower.net/trees](http://www.rockymountainpower.net/trees) to learn more about tree safety and how to select the best types of trees to plant near power lines.

## Budgeting is easier with **Equal Pay**

Sticking to a budget can be challenging, especially these days. However, budgeting is made easier with our free Equal Payment program. When you enroll, you'll pay the same monthly amount, based on the average electric bill for your household during a 12-month period. To help you stay on budget, the monthly amount due may be

adjusted if there is a significant change in your electric use.

Take the surprise out of your energy bill. Enroll in our Equal Payment plan by calling us toll free at 1-888-221-7070 or by visiting our Web site at [www.rockymountainpower.net/equalpay](http://www.rockymountainpower.net/equalpay).

## Warm a Utah winter

Watch for a donation envelope in your February bill and consider making a tax-deductible contribution to Utah Lend A Hand. Your donation will help income-eligible households pay their electricity bills. Visit [www.rockymountainpower.net/assistance](http://www.rockymountainpower.net/assistance) or call us toll free at 1-888-221-7070 for more information.



To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week.

To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT).

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

Internet address: [www.rockymountainpower.net](http://www.rockymountainpower.net)

