



Voices

THE RIGHT ANSWER WINS

Through October 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a standby power saver for the TV and its accessories.

Q: To save energy, at what temperature should a home water heater be set?

Choose from two ways to enter: log on to rockymountainpower.net/voices or mail to:

Right Answer
Rocky Mountain Power
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Supporting communities

Being a part of community events is a tradition at Rocky Mountain Power. Whether it's hosting a food drive for the food bank or participating in a career fair, our employees willingly pitch in. We recently participated in two educational events in Rawlins and Casper to celebrate wind energy in Wyoming. Our employees shared information on new wind projects in the state and related employment opportunities in this growing industry. They also shared electrical safety information with youngsters participating in kite flying at the events.

Take charge of your energy use

Looking to cut your energy use to save money and help the environment? Here are some easy things to do.

Lighting

With shorter days ahead, it will pay to switch to compact fluorescent light bulbs. They use one-quarter the amount of electricity as incandescent bulbs. Also, turn off lights in empty rooms and use task lighting at a desk or workbench.



Water heating

Your water heater is the second largest energy user in your home. Water heaters typically last about



10 to 15 years, so consider replacing older, inefficient units. Set the water heater temperature to 120°F to save energy. Take showers instead of baths. The average bath uses twice as much hot water as a five-minute shower.

Appliances

Set the temperature of your refrigerator between 37°F and 40°F and your freezer at 0°F for efficiency and food safety. Wash only full loads in the dishwasher on the shortest wash cycle. Use the microwave when possible rather than the oven. Wash clothes in warm or cold water and rinse them in cold water. Clean the dryer lint filter after each use. Turn off computers, printers, DVD players and other electronics when not in use.

Our Web site at rockymountainpower.net/save has more tips on saving energy and information on cash incentives to make your home more energy efficient. Or just call us toll free at 1-888-221-7070.

Investing in the Cowboy State

Rocky Mountain Power has been delivering safe, reliable and affordable electricity to Wyoming homes and businesses for almost 100 years. Now we're building and acquiring new wind energy resources and requesting approval for new transmission lines in order to meet customers' future energy needs.

By the end of 2009, Rocky Mountain Power will have brought seven new wind projects into service in Wyoming within the past two years.

We're also proposing new transmission lines to enhance service reliability and move electricity to where our customers



Glenrock wind farm

need it. Projects include Gateway West in southern Wyoming and southern Idaho and Gateway South, which is a proposed transmission line from southern Wyoming through Utah and continuing west.

Wyoming customers pay only for their share of our transmission and generation facilities.

They also benefit from any wholesale of excess power and from revenue created by providing transmission to other energy companies.

For details on our wind energy efforts and proposed transmission projects, visit our Web site at rockymountainpower.net/renewable.

BRIGHT IDEAS

Window savings

Installing energy-efficient windows can save you money on your electric bill. And now you may qualify for an additional cash incentive from our Home Energy Savings program when you install ENERGY STAR® windows. Energy-efficient windows reduce heat loss in winter and heat infiltration in summer. Your home will be more comfortable and you'll use less energy. Visit our Web site at rockymountainpower.net/hes or call toll free at 1-800-942-0266 for more information.

SAFETY MATTERS

Safety education tools online

To help teach schoolchildren about electricity, teachers and parents can get a variety of tools through our electrical safety program. New teacher curricula and interactive games can be found on our Web site at rockymountainpower.net/education. You'll also find other materials to teach youngsters about using electricity. We will soon mail teachers information about access to a secure teacher-only area of the Web site. Visit our Web site or call us toll free at 1-800-375-7085 for more information on electrical safety.

Count to three for safety

As children return to school, it's time for everyone to remember the three primary lessons of electrical safety.

1. Look up

Always stay clear of overhead power lines, especially when working outdoors. Look up before hoisting the ladder to clean gutters or prune trees. Keep yourself and equipment at least 10 feet away from power lines. Do not try to remove branches that are caught in or touching a power line. Call us at 1-888-221-7070 for help. Accidental contact with an overhead power line is usually deadly or life altering.

2. Call before you dig

Contacting underground power lines can be as dangerous as overhead lines. Call 811 at least 48 hours before digging to have utility



lines marked for free. You also can visit our Web site at rockymountainpower.net/safety or call us toll free at 1-888-221-7070 for the phone number of the locating service in your area.

3. Stay clear of downed lines

Remember any power line on the ground can be energized and carrying thousands of volts of electricity – enough electricity to kill – even if you cannot see or hear it arcing. Never touch or go near a downed line and warn others to stay away. Immediately report the downed line by calling 911 and Rocky Mountain Power toll free at 1-888-221-7070.

Our Web site at rockymountainpower.net/safety has other information on indoor and outdoor electrical safety.

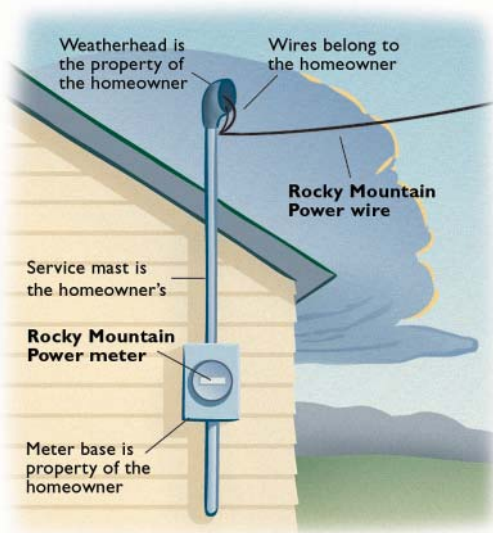
Teaching safety year round

In 2008 Rocky Mountain Power's public safety presentations reached more than 114,000 individuals, including schoolchildren, emergency responders, farmers and ranchers, and construction contractors.

Severe weather knows no season

Harsh weather can damage electrical lines and equipment any time of year – not to mention knock out the electricity. If damage occurs to your electrical service, know that we can repair only Rocky Mountain Power equipment.

As shown here, if your home's weatherhead or service mast is damaged, please call a licensed electrician. If mishandled, the equipment can be dangerous and result in serious injury or even death.



Customers who are facing financial difficulties, and may not be able to pay their energy bills, are encouraged to contact Rocky Mountain Power. We have a variety of options to help those struggling with their electric bills. Call us toll free at 1-888-221-7070.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-548-3768 (1-877-LITESOUT).

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: rockymountainpower.net



Let's turn the answers on.

