



VOICES

THE RIGHT ANSWER WINS

Through October 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win an energy-saving advanced power strip.

Q: What program is Rocky Mountain Power kicking off this month?

Choose from one of two ways to enter: log on to rockymountainpower.net/rightanswer or mail to:

Rocky Mountain Power
Right Answer
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Shop ENERGY STAR

Whether you're in the market for a new TV or refrigerator, look for the ENERGY STAR® logo when shopping. Products marked with ENERGY STAR will use less electricity than non-ENERGY STAR products – saving you money on your utility bill. For instance, ENERGY STAR qualified refrigerators use 20 percent less electricity than other models and ENERGY STAR qualified televisions are, on average, 40 percent more efficient than standard models. Rocky Mountain Power even offers cash incentives when purchasing many ENERGY STAR products. Go to wattsmart.com or call toll free 1-800-942-0266 for more information.

Electricity delivers a **good value** here

Rocky Mountain Power households in Wyoming spend, on average, only \$2.29 a day for their electricity.

Think of it – for a couple of dollars a day you operate your refrigerator, clothes washer, computer, TV and many other appliances. Some households also use electricity for water heating. Whatever the use, Rocky Mountain Power is committed to making sure electricity is there when you need it.

We'll also keep working to help you use electricity more efficiently – whether purchasing a new appliance or improving your



home's insulation. So although a day's worth of electricity costs less today than a gallon of gas, making simple changes in how you use it can save you money. Visit our website wattsmart.com for energy-saving ideas or call us toll free at 1-888-221-7070.

Do the math and **reap the savings**



There's no need to be a math whiz to add up these savings: sealing your home's air leaks plus insulating equals money saved on your energy bill. After

weatherizing your home it will be less drafty and more comfortable.

Seal air leaks and insulate

Keep heat from escaping by first sealing air leaks and then insulating your attic, walls and floors. Use caulking, foam sealant or weatherstripping to stop easy-to-find leaks. Work with a qualified contractor to track down and seal hidden leaks that can make your home drafty and waste energy. Go to wattsmart.com or call toll free 1-800-942-0266 for more information.

Weatherization help for those on limited incomes

Customers eligible for the Low Income Energy Assistance Program (LIEAP) can get free weatherization services in Wyoming. Contact the agency serving your county:

Council of Community Services

Johnson County – 307-686-2730

Wyoming Energy Council

Albany and Carbon Counties – 307-742-0313

Wyoming Weatherization Services

Converse and Natrona Counties – 307-235-9007

Lincoln and Sublette Counties – 307-883-6200

Sweetwater and Uinta Counties – 307-875-1890

Park and northern Big Horn Counties – 307-754-2844

Fremont County – 307-856-9077

Goshen and Platte Counties – 307-532-2287

Washakie, Hot Springs and southern Big Horn Counties – 307-347-2200

BRIGHT IDEAS

Video game consoles

Wasting energy is no game and costs you money. Recent studies by the Natural Resources Defense Council and the Electric Power Research Institute show that video gaming consoles can waste a lot of electricity. The amount varies depending upon the age of the unit and its type. But one constant factor is whether users turn off the console when through playing. Turning it off when not in use could cut its energy use by as much as 75 percent compared to leaving it always on. If your console has energy-saving controls, learn to use them. If not, turn it off when you're through playing. For other energy-saving tips, go to wattsmart.com or call us toll free at 1-888-221-7070.

Get cash back to **save energy**

Our **wattsmart** Home Energy Savings program offers cash back on many products and services to help you use less energy in your home.

Water heaters

Energy-efficient water heaters have more insulation, which reduces the amount of heat lost when water is stored. Now receive cash back when you install an energy-efficient electric storage water heater.

Refrigerators

With improved insulation and compressors, ENERGY STAR refrigerators use as much as 20 percent less energy than conventional models. Purchase one now and get cash back through our Home Energy Savings program.



See ya later, refrigerator

Let us pick up and recycle your old fridge or freezer and we will pay you \$30. Sign up for our *See ya later, refrigerator*® program at wattsmart.com or call toll free 1-866-899-5539 to arrange a pick up.

For details on all of our energy-saving programs, visit wattsmart.com or call toll free 1-800-942-0266.

Electrical safety goes **back to school**

Rocky Mountain Power once again is kicking off its safety education program in schools this month to help thousands of children learn how to avoid the potential dangers of electricity.

Teachers can download free educational materials and interactive games about electrical safety at rockymountainpower.net/safety. Parents, too, will find helpful educational information about electrical safety on the website.

Our employees and retirees also deliver free safety presentations in schools and to community organizations. Using an energized



demonstration board, attendees safely learn what can happen when working or playing around electricity. During the past year we reached more

than 15,000 people. If your group would like to schedule a presentation, please call us toll free at 1-800-375-7085.

SAFETY MATTERS

Indoor safety

As the weather turns chilly and we spend more time indoors, please remember these safety tips:

- Keep appliances away from water.
- Install Ground Fault Circuit Interrupter (GFCI) outlets in bathrooms, garages, near kitchen sinks and outdoors.
- Do not overload extension cords and do not run them under rugs or across doorways.
- Use three-pronged plugs only in three-pronged outlets.

For other electrical safety tips, go to rockymountainpower.net/safety or call us toll free at 1-888-221-7070.

Be alert to possible scams

Rocky Mountain Power employees carry identification badges when working in your area. Our vehicles clearly display the company's name as well. If you have any doubt that a visitor to your home is a Rocky Mountain Power employee, ask to see his or her badge. If we phone you, the representative will always have your account number and refer to it during the conversation. He or she also will ask you to verify your identity. Protecting your privacy is important to us. Please call us toll free at 1-888-221-7070 to report an attempted scam or if you have a question about any company representative.



To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-508-5088.

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: rockymountainpower.net



Let's turn the answers on.

