



# VOICES

## THE RIGHT ANSWER WINS

Through November 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win an energy-saving LED nightlight.

**Q:** Approximately how much can you save on heating and cooling costs by sealing and insulating your home?

Choose from one of two ways to enter: log on to [rockymountainpower.net/rightanswer](http://rockymountainpower.net/rightanswer) or mail to:

Rocky Mountain Power  
Right Answer  
201 S. Main, Suite 2400  
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

## THE LATEST WORD

### Supporting communities

The Rocky Mountain Power Foundation granted more than \$124,300 to nonprofit organizations in Wyoming, Idaho and Utah during the third quarter of the year. Since 1988, the foundation has awarded more than \$51.2 million to local nonprofit groups in the communities we serve. Some organizations in Wyoming that received grants last quarter were:

- Ironside Bird Rescue, Cody
- Iverson Memorial Hospital Foundation, Laramie
- Habitat for Humanity, Wind River Country, Riverton

For more information on the organizations supported through the foundation, see [rockymountainpower.net/foundation](http://rockymountainpower.net/foundation).

## Get a jump on upcoming winter bills

Now's the time to make improvements to reduce your home's energy use this winter. Your home will be more comfortable, less drafty and you'll be **wattsmart** and save money.

### Air sealing

Stopping air leaks in your home will reduce your heating costs. Caulk, spray foam or weatherstrip around doors and windows, where utilities enter the house, and around ceiling fixtures and overhead exhaust fans. ENERGY STAR® estimates that sealing and insulating a home can save as much as 20 percent on heating and cooling costs.

### Heating

Make sure your heating system is operating at peak efficiency by having it tuned up by a heating specialist. Clean or replace air filters. A dirty filter reduces



airflow and makes the furnace work harder. Turn down the thermostat a few degrees at night or when you're away or install a programmable thermostat to do it for you.

### Insulate and seal ductwork

Insulation in attics and crawl spaces helps stop heat from escaping from inside the home. Adding insulation is one of the most cost-effective improvements you can make. Seal your home's ductwork to save more. Leaking ductwork can reduce your heating system's efficiency by as much as 20 percent.

Some of your home improvements may qualify for a cash incentive from our Home Energy Savings program. Go to [rockymountainpower.net/wattsmart](http://rockymountainpower.net/wattsmart) or call toll free 1-800-942-0266 for details.



## Get cold cash for the old fridge

Get a cool \$40 when you have us haul off and recycle that old refrigerator or freezer humming away in your garage or basement. Our *See ya later, refrigerator®* program lets you make and save money at the same time.

You will save as much as \$150 a year on your electricity bill by not using a second refrigerator.



By having your old unit recycled, you'll help the environment too, because we'll make sure 95 percent of the old fridge is reused.

Go to [rockymountainpower.net/recycle](http://rockymountainpower.net/recycle) or call toll free 1-866-899-5539 to schedule a pick up.

Note: Refrigerators must be in working condition and a minimum of 10 cubic feet.

## BE WATTSMART

### Smart lighting

According to ENERGY STAR®, lighting accounts for as much as 20 percent of your electricity bills. A simple way to reduce this energy use is by installing energy-efficient compact fluorescent light bulbs (CFLs). These bulbs provide high quality light, smart technology and good designs for today's homes. They have a light quality close to daylight and come in many shapes and sizes. CFLs are a good choice for lights that are left on for long periods or are in hard-to-reach locations because they last longer than incandescent bulbs. Now Rocky Mountain Power and local retailers are offering reduced pricing on CFLs. See [rockymountainpower.net/wycfls](http://rockymountainpower.net/wycfls) for a list of retailers or call toll free 1-800-942-0266.

## Meals on Wheels turns to solar

The Natrona County Meals on Wheels in Casper will soon be cooking its meals using electricity partially generated by a new 10.5-kilowatt solar array. The nonprofit organization, which serves more than 10,000 meals a month to elderly and homebound people, installed the project with help from Rocky Mountain Power's Green-e Energy® Certified Blue Sky<sup>SM</sup> renewable energy program participants.

The project is a joint effort with the Historic Trails Resource Conservation and Development Council. "This will serve as a demonstration project in the community, as well as offsetting some of the organization's electricity use," said Shelly Anderson, project coordinator and volunteer. "The power will be monitored and displayed inside the building."

Today more than 35,000 Rocky Mountain Power customers participate in Blue Sky. They supported more than 128 million kilowatt-hours of renewable energy between January 2011 and August



Solar panels sit adjacent to the Meals on Wheels building in Casper

2011, providing an environmental benefit equal to not driving more than 156 million miles.

In addition to supporting the development of more renewable energy in the western region beyond what Rocky Mountain Power acquires to serve all customers, Blue Sky customers also help fund local, small-scale renewable energy projects, such as this one.

Customers can participate for as little as an additional \$1.95 per month on their electric bills. Learn more about Blue Sky at [rockymountainpower.net/bluesky](http://rockymountainpower.net/bluesky) or call us toll free at 1-800-769-3717.

## SAFETY MATTERS

### GFCI outlets

Ground Fault Circuit Interrupters (GFCIs) are electrical outlets that sense any loss of electrical current and immediately interrupt the flow of electricity to prevent shocks or electrocution. Please make sure they are installed in kitchens and bath outlets near sinks and in laundry rooms, garages and outdoor outlets. If the outlet has set and reset buttons, it is a GFCI and should be tested monthly. A qualified electrician can install GFCIs. For other electrical safety information, go to [rockymountainpower.net/safety](http://rockymountainpower.net/safety) or call us toll free at 1-888-221-7070.

## We can help when you need it



Rocky Mountain Power understands that an unexpected expense or family crisis can wreck any budget. That's why we have a variety of options to help those who are having financial difficulties and struggling to pay their energy bills.

Please call us toll free at 1-888-221-7070 when you first experience difficulties. We partner with energy assistance organizations and our customer representatives will work with you to find a solution.

Energy assistance may be available from Energy Share of Wyoming, a nonprofit program administered by The Salvation Army and funded in part, with donations from Rocky Mountain Power, our customers and employees. For more information, call toll free 1-877-461-5719.

Rocky Mountain Power also offers low- and no-cost ways to cut your electricity use this winter at [rockymountainpower.net/wattsmart](http://rockymountainpower.net/wattsmart) or call us toll free at 1-888-221-7070.

### How you can help

Look for an Energy Share of Wyoming donation envelope with your November billing statement. To donate anytime call us toll free at 1-888-221-7070.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-508-5088.

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: [rockymountainpower.net](http://rockymountainpower.net)



Let's turn the answers on.

