



Voices

THE RIGHT ANSWER WINS

Through June 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a 16-inch remote control standing fan.

Q: What should you do if you see a power line on the ground?

Choose from one of two ways to enter: log on to rockymountainpower.net/rightanswer or mail to:

Rocky Mountain Power
Right Answer
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Pay online

Help the environment and save paper and stamps by paying your bill online. Either pay online after receiving a monthly email that your bill is ready, or make it even easier and sign up for an automatic online payment to have your bill paid from your bank account on the due date. Get more information at rockymountainpower.net/pay or call us toll free at 1-888-221-7070.

Be **wattsmart** – have a cool summer

Staying cool this summer is easy with our **wattsmart** energy-saving programs and tips. Here are four steps to take to boost your savings:

1 Install an ENERGY STAR® qualified central air conditioner or evaporative cooling system and get cash back from our Cool Cash Incentive. See rockymountainpower.net/coolcash or call toll free 1-866-428-2665 for more information.

2 Increase your home's insulation and keep summer heat out. You'll be more comfortable and your cooling system will use less energy. Your work may qualify for a cash incentive from our Home Energy Savings program. Visit rockymountainpower.net/hes or call toll free 1-800-942-0266 for details.



3 Run only full loads in the dishwasher in the late evening on hot days. Reduce your use of the oven – cook outdoors or use the microwave.

4 Use less electricity with an

ENERGY STAR® qualified ceiling fan. These fans are 50 percent more efficient than other models and offer cooling breezes. Plus get cash back on qualifying models.

For more **wattsmart** tips on staying cool this summer, go to wattsmart.com or call us toll free at 1-888-221-7070.

Enter the act **wattsmart** video contest



Lights, camera, action. Show us on video how you're being energy efficient. Be creative while being **wattsmart**. You could win up to \$10,000 in energy efficiency upgrades for your home if your video wins. Go to wattsmart.com for entry rules and instructions on how to submit your video.

Help our neighbors **year round**

Spring may bring warmer temperatures and lower heating bills, but the need to help our neighbors facing financial hardships continues year round. That's why Rocky Mountain Power partners with local nonprofit energy assistance agencies through the Lend A Hand program.

Our customers, shareholders and employees donate to Lend A Hand, which is administered by the American Red Cross. It determines eligibility and allocates funds to help those facing economic emergencies pay their electric bills.

Please use the donation envelope enclosed with your June electric bill to make a one-time donation. Or call us toll free at 1-888-221-7070



to provide year-round assistance by enrolling in the fixed donation program to donate through your monthly bills. Just tell us the amount you'd like to give and we'll add it to your bill.

For information on qualifying for Lend A Hand and other energy assistance programs, go to rockymountainpower.net/assistance. Or call us toll free at 1-888-221-7070.

BRIGHT IDEAS

Sun power

Solar powered products are popping up everywhere to save you energy and make life easier.

Portable solar cells now power everything from decorative landscape lighting and fountains to chargers for phones and laptops to camping lights. You can even buy a briefcase or backpack with solar cells, making it easy to charge electronics wherever you are.

You'll find numerous websites offering solar powered items as well as many retail stores. Just do some research to buy the product that best meets your needs.

Be cool with your energy use

Air conditioning is Utah's biggest user of electricity during summer. To save, we recommend installing a programmable thermostat and setting it to 78°F in summer when you are home. In addition, have your cooling system tuned up for top performance.

We also recommend enrolling in Cool Keeper, a **wattsmart** program designed to better manage the demand for electricity when it soars in June, July and August – a time when electricity is most expensive to generate and buy. When you're enrolled in Cool Keeper, on hot



weekday afternoons a device on your central air conditioner automatically cycles the unit's compressor off and on every 15 minutes, while the fan continues to run. It

stops when the demand on the electric system drops, usually no longer than two hours.

Enroll in Cool Keeper and come autumn, you'll get a \$20 annual "thank you" credit on your bill. Go to **rockymountainpower.net/coolkeeper** or call toll free 1-800-357-9214 to enroll.

Plug into fun at recreation sites

Rocky Mountain Power invites you and your family to visit our many recreation sites this summer. Located near our electric generating facilities, the sites offer a range of recreational activities, such as hiking, picnicking, fishing, bird watching, swimming and boating.

Go to **rockymountainpower.net/recreation** for a list of the sites and the activities that can be found at each. Or call us toll free at 1-888-221-7070.

Also when boating or fishing this summer, please protect natural areas by keeping the invasive Quagga and Zebra mussels and the New Zealand mudsnail from spreading. These mollusks have devastated waterways in the Midwest and



Southwest and have been found in our area.

Make sure you're not inadvertently carrying the aquatic hitchhikers on your boat or fishing gear. Visit **www.protectyourwaters.net** for tips on how to protect against these invaders.



Quagga mussel

Tiered rates help save energy

From May 1 through September 30 Utah residential customers are billed at tiered rates, rather than a flat rate for electricity use. This tiered rate structure is referred to as a summer electric rate.

Summer rates mean the price per kilowatt-hour of electricity increases

based on the amount you use in a month, rather than remaining at a flat rate. Be **wattsmart** – the less you use, the less you pay per kilowatt-hour. Learn more at **rockymountainpower.net/summerrates** or call us toll free at 1-888-221-7070.

SAFETY MATTERS

Summer safety

As they spend more time outdoors, please remind children to play it safe by following these reminders:

- Never climb trees with power lines nearby and do not fly kites where they can get tangled in power lines.
- Stay out of substations and off electrical structures such as transmission towers, substation fences and green utility boxes (transformers). If a ball or toy accidentally enters a substation, call us to retrieve it.
- Stay away from any power line on the ground. Tell an adult or call 911 and Rocky Mountain Power toll free at 1-888-221-7070.

Have an enjoyable summer. For more tips on electrical safety, go to **rockymountainpower.net/safety**.

Customers who are facing financial difficulties and may not be able to pay their energy bills are encouraged to contact Rocky Mountain Power. We have a variety of options to help those struggling with their electric bills. Call us toll free at 1-888-221-7070.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-508-5088.

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: **rockymountainpower.net**



Let's turn the answers on.

