



VOICES

THE RIGHT ANSWER WINS

Through June 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win a 16-inch remote control standing fan.

Q: What should you do if you see a power line on the ground?

Choose from one of two ways to enter: log on to rockymountainpower.net/rightanswer or mail to:

Rocky Mountain Power
Right Answer
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Pay online

Help the environment and save paper and stamps by paying your bill online. Either pay online after receiving a monthly email that your bill is ready, or make it even easier and sign up for an automatic online payment to have your bill paid from your bank account on the due date. Get more information at rockymountainpower.net/pay or call us toll free at 1-888-221-7070.

Be **wattsmart** – have a cool summer

Staying cool this summer is easy with our **wattsmart** energy-saving programs and tips. Here are four steps to take to boost your savings:

1 Install an ENERGY STAR® qualified central air conditioner or have your existing air conditioner or heat pump tuned up for peak efficiency. You may qualify for a cash incentive. See rockymountainpower.net/hes or call toll free 1-800-942-0266 for details.

2 Increase your home's insulation and keep summer heat out. You'll be more comfortable and your cooling system will use less energy. Your work may qualify



for a cash incentive from our Home Energy Savings program.

3 Run only full loads in the dishwasher in the late evening on hot days. Reduce your use of the oven – cook outdoors or use the microwave.

4 Use less electricity with an ENERGY STAR® qualified ceiling fan. These fans are 50 percent more efficient than other models and offer cooling breezes. Plus get cash back on qualifying models. Visit rockymountainpower.net/hes or call toll free 1-800-942-0266 for details.

For more **wattsmart** tips on staying cool this summer, go to rockymountainpower.net/wattsmart or call us toll free at 1-888-221-7070.

Help our neighbors **year round**

Spring may bring warmer temperatures and lower heating bills, but the need to help our neighbors facing financial hardships is a year-round event. That's why Rocky Mountain Power partners with nonprofit energy assistance agencies through the Energy Share of Wyoming program.

Our customers, shareholders and employees donate to Energy Share of Wyoming, administered by The Salvation Army. It determines eligibility and allocates funds to help those facing economic emergencies pay their electric bills.

Please use the donation envelope enclosed with your June electric bill to make a one-time donation. Or call us toll free at 1-888-221-7070 to provide year-round assistance



by enrolling in the fixed donation program to donate through your monthly bills. Just tell us the amount you'd like to donate and we'll add it to your bill.

For information on qualifying for assistance, go to rockymountainpower.net/assistance or call us toll free at 1-888-221-7070.

BRIGHT IDEAS

Sun power

Solar powered products are popping up everywhere to save you energy and make life easier.

Portable solar cells now power everything from decorative landscape lighting and fountains to chargers for phones and laptops to camping lights. You can even buy a briefcase or backpack with solar cells, making it easy to charge electronics wherever you are.

You'll find numerous websites offering solar powered items as well as many retail stores. Just do some research to buy the product that best meets your needs.

SAFETY MATTERS

Summer safety

As they spend more time outdoors, please remind children to play it safe by following these reminders:

- Never climb trees with power lines nearby and do not fly kites where they can get tangled in power lines.
- Stay out of substations and off electrical structures such as transmission towers, substation fences and green utility boxes (transformers). If a ball or toy accidentally enters a substation, call us to retrieve it.
- Stay away from any power line on the ground. Tell an adult or call 911 and Rocky Mountain Power toll free at 1-888-221-7070.

Have an enjoyable summer. For more tips on electrical safety, go to rockymountainpower.net/safety.

We're investing in Wyoming's future

Our job is to deliver safe and dependable electricity when you need it – 24 hours a day, 365 days a year. We take pride in serving customers as efficiently as possible. From 2006 to 2010, we cut our operating costs 32 percent and will continue to look for ways to be more efficient.

Despite the recession, customers are using more electricity than ever. We've got to make sure we can continue to meet this growing demand for power. That's why we're expanding neighborhood electric systems, building new transmission lines and adding new generating facilities.

We're also improving the environmental performance of existing power plants so they can continue supplying some of the lowest cost electricity in the nation.

It's true these improvements cost money and increase the price for electricity, but rest assured we're



Rocky Mountain Power makes wise investments in the electric system in order to deliver safe and reliable electricity today and into the future.

working to be as efficient as possible to maintain our position as a low-cost electricity provider.

Rocky Mountain Power offers many programs to help you use less electricity. Cash incentives are available for many improvements that can help cut energy use while adding to your comfort and convenience. To learn more please visit rockymountainpower.net/wattsmart. Or call us toll free at 1-888-221-7070 for more information.

Plug into fun at recreation sites

Rocky Mountain Power invites you and your family to visit our many recreation sites this summer. Located near our electric generating facilities, the sites offer a range of recreational activities, such as hiking, picnicking, fishing, bird watching, swimming and boating.

Go to rockymountainpower.net/recreation for a list of the sites and the activities that can be found at each. Or call us toll free at 1-888-221-7070.

Also when boating or fishing this summer, please protect natural areas by keeping the invasive Quagga and Zebra mussels and the New Zealand mudsnail from spreading. These mollusks have devastated waterways in the Midwest and



Southwest and have been found in our area.

Make sure you're not inadvertently carrying the aquatic hitchhikers on your boat or fishing gear. Visit www.protectyourwaters.net for tips on how to protect against these invaders.



Quagga mussel

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-508-5088.

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: rockymountainpower.net



Let's turn the answers on.

