



Voices

THE RIGHT ANSWER WINS

Through November 10, all customers with the right answer to this month's question will be entered into a drawing for a chance to win an energy-saving smart power strip.

Q: What type of safety switch should you look for when choosing an electric space heater?

Choose from one of two ways to enter: log on to rockymountainpower.net/rightanswer or mail to:

Right Answer
Rocky Mountain Power
201 S. Main, Suite 2400
Salt Lake City, UT 84111

Winners will be notified by mail. Limit one entry per household.

THE LATEST WORD

Supporting communities

The Rocky Mountain Power Foundation granted more than \$101,600 to nonprofit organizations in Wyoming, Idaho and Utah during the third quarter of the year. Since 1988, the foundation has awarded more than \$49.4 million to local nonprofit groups in our communities.

Some organizations in Wyoming that received grants were:

- Buffalo Bill Memorial Association, Cody
- Habitat for Humanity – Wind River Country, Riverton
- Raising Readers in Wyoming, Sheridan

For more information on the organizations supported through the foundation, visit rockymountainpower.net/foundation.

Act now to cut winter energy bills

Upcoming frosty weather doesn't have to mean higher energy bills. Get your home ready for winter with these home improvements.

Insulation and duct sealing

Adding insulation to attics and crawl spaces is one of the most cost-effective home improvements to make. Insulation helps stop heat from escaping through the ceiling or floor. Your work may qualify for a cash incentive from our Home Energy Savings program. Seal your heating system's ductwork too and you'll save even more energy. Leaking ductwork can reduce your system's efficiency by up to 20 percent.

Air sealing

Blocking air leaks into and out of your home will reduce heating costs. Caulk, seal or weatherstrip around doors and windows, where utilities enter the home, and around ceiling fixtures such as recessed lights and exhaust fans.



Heating systems

Get the most from your heating system by having it professionally serviced. Clean or replace filters. Set the thermostat a few degrees lower in winter or install a programmable thermostat. Upgrade an older heat pump to an energy-efficient heat pump and earn up to \$350 back through our Home Energy Savings program.

See rockymountainpower.net/hes for a list of improvements that may qualify for cash incentives through our Home Energy Savings program. Or call toll free 1-800-942-0266.

Save time and pay bills online

We know time is valuable, so we offer customers our convenient, free online payment program to help simplify life. Paying your electric bill has never been faster, simpler or more secure. No more stamps to buy or checks to write. You'll also be helping the environment by using less paper.

Once enrolled in the program, instead of receiving a paper bill in the mail you'll receive an e-mail notifying you that your bill is ready. You can view it online, print it from our website, if needed for



your records, and then securely pay it online.

Sign up today at rockymountainpower.net/payonline and click "Enroll" or call us toll free at 1-800-538-4228.

BRIGHT IDEAS

Electric space heaters

Portable electric space heaters are a simple way to warm a cold spot. When shopping for a space heater, keep these tips in mind:

- Look for an Underwriter's Laboratory (UL) label and an automatic "tip off" safety switch.
- Buy a heater with a thermostat to save energy.
- Be a smart shopper – all equal-sized heaters produce the same amount of heat, regardless of their price tag.

For other energy-saving tips log on to rockymountainpower.net/tips or call us toll free at 1-888-221-7070.

Blue Sky marks 10th green birthday

Rocky Mountain Power's Green-e Energy Certified Blue SkySM renewable energy program celebrated its 10th birthday earlier this year. In 2000, only 2,746 customers participated in Blue Sky and their purchases supported nearly 2.4 million kilowatt-hours of renewable energy. Today 73,000 Blue Sky customers systemwide support more than 576 million kilowatt-hours – the environmental equivalent of not driving nearly 715,000 miles or planting 8.2 million trees.

Through their purchases Blue Sky participants also support the development of small, community-based renewable energy projects in Wyoming, such as the Sublette County Library in Pinedale and the University of Wyoming in Casper.

Green-e Energy Certified Blue Sky is an easy way for Rocky



Blue Sky project funding helped launch a project to demonstrate solar and wind energy for rural Wyoming families.

Mountain Power customers to support the development of renewable energy in our region beyond what we have in our resource mix.

To enroll or learn more about the Blue Sky program, see rockymountainpower.net/bluesky or call us toll free at 1-800-769-3717.

SAFETY MATTERS

Portable generators

Back-up portable generators come in handy if you lose electricity.

Only use a portable generator to power individual appliances. Do not plug it into an outlet or your home's electrical system without having a transfer switch installed. Without a switch, electricity could accidentally feed back into Rocky Mountain Power's electrical system, creating a safety hazard for you and our crews.

Use outdoor UL-approved extension cords in good condition and rated for the load. Keep generators away from windows, doors or air intakes as they emit deadly carbon monoxide.

See rockymountainpower.net/safety or call us toll free at 1-888-221-7070 for more electrical safety tips.

Expose your home's energy thieves

If your home is using too much energy, it's most likely an inside job. Instead of calling on Sam Spade or Nancy Drew to find these energy thieves, check out our online video series, *High Bill Caper*. It will turn you into a super sleuth to uncover these energy wasters.

These short videos, available on our website or as a free DVD, walk you through the areas where energy thieves can hide, such as in your home's structure, heating and cooling system, appliances, water



heater, lighting, and pools, spas and ponds.

Watch the *High Bill Caper* series at rockymountainpower.net/caper. To get a free copy of the DVD, e-mail us at dvdrequest@pacificorp.com or call us toll free at 1-888-221-7070.



Powered by
Jeff Hymas

Be in the know, online

Log on to rockymountainpower.net/blog to stay up to date on energy issues. In his blog, Jeff Hymas, external communications, shares the latest information about Rocky Mountain Power, answers customers' questions and discusses topics that customers say they care about. Log on and then e-mail your questions and comments to him at RMPonline@rockymountainpower.net.

Customers who are facing financial difficulties, and may not be able to pay their energy bills, are encouraged to contact Rocky Mountain Power. We have a variety of options to help those struggling with their electric bills. Call us toll free at 1-888-221-7070.

To reach us, call toll free: 1-888-221-7070, 24 hours a day, 7 days a week. To report an outage, call toll free: 1-877-508-5088.

Para un representante que habla español: 1-888-225-2611. Su llamada será gratuita.

On the Web: rockymountainpower.net



Let's turn the answers on.

