

I. Billing

A. General

All rate schedules specify prices for one billing month, except where otherwise stated. Local conditions, initial billings, final billings, prorated billings and seasonal readings may cause billings on irregular intervals. The Company bills for each meter separately.

B. Estimated Billing

When any local condition makes it impractical to read meters at regular intervals, the Company may read meters at irregular intervals, but at least once every twelve months. The Company will send bills for either the Minimum Monthly Charge or the Company's estimate of usage during the month. Once the Company obtains a meter reading, it will adjust each estimated bill to reflect the actual usage.

C. Billing Demand

The Company determines billing demands to the nearest whole kW, kVa or kVar. The Company may use permanently installed instruments, tests, transformer ratings or motor nameplates to determine demands. Only demands established by permanently installed instruments will be measured monthly.

D. Adjustments for Billing Errors

The Company may make corrected billings to adjust for undercharges as a result of a meter or metering inaccuracy or other continuing problem under the Company's control. The adjustment shall be for no more than six months (183 days) immediately prior to the date the Company remedies the meter inaccuracy. The adjusted undercharges that may be recovered from the Customer shall be divided into (12) monthly payments and paid in addition to either regular monthly charges or regular level payment amounts. The Customer will have the option to pay the adjustment amount in less than (12) months.

(continued)

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Jeffrey K. Larsen, Vice President, Regulation

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II. Payments

A. Payment of Bills

All bills are payable at any office, pay station or collection center authorized by the Company, not later than the due date shown on the bill.

B. Late Payment Charge

A Late Payment Charge specified in Schedule 300 will be levied on accounts not paid in full each month. The Company will apply payments to the oldest portion of the billing first and the current billing last.

C. Collection Charges

Subsequent to the termination or suspension of service and following the due and payable period of the Customer's closing bill, the Customer will be responsible for any reasonable costs associated with the collection of unpaid accounts, including but not limited to: reasonable court costs, reasonable attorney's fees and/or reasonable collection agency fees.

D. Returned Check Charge

The Company may assess and collect a charge for each check returned. This charge is specified in Schedule 300.

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