

Customer's Installation Rule 5

I. Service Entrances and Connections

A. Connection to the Company's Facilities

Only the Company may connect the facilities at the Point of Delivery. The Customer must provide a stationary and structurally sound support for this interconnection at a location and height that the Customer and the Company agree upon. The Customer must install and maintain all facilities, except Company owned metering equipment, beyond the Point of Delivery. The Customer must obtain the Company's approval of the location of the metering equipment prior to installing any equipment.

B. Codes and Clearances

All Company and customer wiring, meter bases and service entrance facilities must meet applicable municipal and state requirements and comply with the National Electric Safety Code, the National Electrical Code and conform to Company specifications.

II. Customer Load and Operation

A. Protection of Customer Equipment

The Customer is responsible for keeping all electrical wires and lines on customer's premises in good and safe condition. The Customer must protect customer's equipment from high and low voltage, from overload, single phasing and other abnormal conditions.

B. Protection of Company's Equipment and Other Customers

The Customer shall eliminate any adverse impacts on the Company's circuits, such as excessive starting currents, voltage fluctuations, etc. The Customer must notify the Company in writing of any substantial changes in the size or character of the Customer's electrical service. If the Customer installs reactive power correction equipment, the Company must approve the connection and operation. Under no circumstances may the Customer's additions or changes adversely affect another Customer's service.

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II. Customer Load and Operation *(continued)*

C. Alternate Generation

Before connecting or using another source of electrical energy in conjunction with the Company's service, the Customer must sign a Partial Requirements Agreement. The Customer shall supply all equipment necessary to safely connect to, and operate from, another power source.

Customers may use emergency generators during service outages if the Customer first disconnects from the Company's system.

The Customer is liable for any damage or injury resulting from the use of another power source.

D. Maintenance of Customer's Facilities

Customers are responsible for maintaining their own facilities. If a Customer requests a service call, and the problem is in the Customer's facilities, the Company may charge for the service call as specified in Schedule 300.

E. Other Work at Customer's Request:

The Company may collect a charge specified in Schedule 300 when it performs work at the Customer's request.

III. Refusal of Service

The Company may refuse service:

- A. if the Customer's wiring or facilities are, in the Company's judgment, unsafe hazardous; or,
- B. if the Customer's service will affect service to other Customers; or,

(continued)

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III. Refusal of Service *(continued)*

- C. if the Customer has not complied with state, municipal or Company regulations or the Customer's wiring or facilities violate laws, ordinances, rules or regulations; or,
- D. until the Customer provides a certificate of inspection, if required by local governing bodies.

IV. Liability

The Company's liability stops at the Point of Delivery. The Customer is responsible for the use of electric service beyond the Point of Delivery.

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